

IMPORTANT NOTICE – COVID-19

23 July 2020

While the impacts of the COVID-19 crisis are continually evolving, our commitment to honoring and celebrating life will be our focus. We are working with the latest advice from the **Department of Health and Human Services** (DHHS) to adapt our services and procedures to protect the health and wellbeing of our employees, partners and the community we serve.

Under the changed social distancing guidelines imposed by the Australian Government, from 8 July 2020, **the maximum attendees for interments will be 10 people**. The 10 person limit includes family members, but **does not** include funeral director or Cemetery staff. For any person wanting to visit loved ones, up to 2 people can attend or household members only, wearing facemasks at all times.

These new on-site attendee restrictions are in addition to **the four square meters per person social distancing directives**. We understand the added pain these new restrictions place on families, and our hearts are with those who are affected by these unprecedented times.

Also, due to the increasing risk of COVID-19 community transmission and current restrictions, the Customer Service Counters at Langwarrin and Civic Centre will be closed from 27 July 2020 until further notice. The cemetery staff can still be contacted on 1300 322 322 or via email on cemetery@frankston.vic.gov.au

We have communicated these changes with the Funeral Directors that work with us, as we fully understand the importance of saying goodbye to loved ones and appreciate the added difficulty of restrictions imposed on families. We have a shared responsibility to comply with the Australian Governments public health measures to help slow the spread of COVID-19.

When attending, we respectfully ask that you comply with the government's directive **for those that are unwell or recently travelled internationally and self-isolate**.

Key summary:

- **10 people maximum** – A maximum attendance of **10 people** will apply to all burials and ashes interments from 8 July 2020. This limit includes family members, friends and guests but **does not** include funeral director or Cemetery staff.
- **Social distancing directives will still apply** – the new restriction is **in addition** to requiring at least four square meters per person.
- **Gatherings of people** – Public up to 2 people or household members only.
- **Contact cemetery staff** – Dial 1300 322 322 or email cemetery@frankston.vic.gov.au
- **Facemasks** - To be worn at all times

Thank you for your cooperation during these difficult times.

Frankston Memorial Park