

# Foreshore Parking Permits



## Frequently asked questions: Tenants

*Lifestyle Capital of Victoria*

### **When can I register for my foreshore parking permits?**

Registration for residential tenant Foreshore Parking Permits open from August 2020.

### **Has the process for tenants obtaining permits changed?**

No. You can continue to [register online](#) for your permits, or choose to submit your registration form in person at one of our [customer service centres](#).

### **Can I collect my permit from a Council customer service centre the day I register?**

No. Permits are not available for collection at any Council customer service centre. Once a registration application has been reviewed and approved, permits will be posted by mail.

### **How long does the review and approval process take?**

All applicants can expect to receive an outcome within 21 days of registering, possibly sooner. To ensure the fastest approval time, please ensure you provide all relevant documentation in the first instance.

### **How long is my tenant permit valid for?**

Permits are valid for 12 months from the date of issue. The expiry date is printed on your permit.

### **How many permits can I register for?**

Tenants are entitled to one free permit per person, to a maximum of two per property.

### **How do I register for my permit?**

You can register online or in person at any Council customer service centre. You will need to provide one proof of address and one proof of identify on registration, for example a drivers' license and current lease agreement. Other acceptable forms include:

#### **Acceptable proof of identity:**

- Current passport
- Current drivers' license

#### **Acceptable proof of address:**

- Recent gas or electricity bill
- VicRoads car registration notice
- Current lease agreement
- Australian Electoral Commission statement

### **What happens if I need to replace my permit?**

If you need to replace your permit for a genuine reason, such as a windscreen replacement, or a purchase of a new vehicle, we will happily provide you with on free-of-charge. You will be asked to provide documentation supporting the reason why you need a replacement.

Replacement permits can also be applied for online or at any Council customer service centre.

**What if I don't have proof?**

If you simply misplaced your permit or cannot provide documentation to support a genuine need for replacement, you will need to provide proof of eligibility and pay a 'lost permit' fee of \$60. This can be done online, or in person and will then be assessed and posted out to you upon approval.

**Where does my permit allow me to park free-of-charge?**

*Please note, parking time limits are strictly enforced.*

- Waterfront North and South car parks, Pier Promenade, Frankston
- Waterfront No.2, Nepean Highway
- Nepean Highway, Frankston – beachside between Olivers Hill and Pier Promenade
- Frankston Life Saving Club car park, Wells Street, Frankston
- Frankston Yacht Club car park and Long Island Drive (2 Hour Limit), Frankston
- Seaford Life Saving Club, Seaford
- Keast Park, Seaford