



THINK BIG FRANKSTON

Saturday 3rd December

Frankston Park Function Centre
Dolphins Football Ground
Plowman Place
10.00 am till 4.00 pm

SOCIAL MEDIA AND COMMUNITY CONFERENCE TRANSCRIPT

Facilitators:

Matthew Gordon – Our Say
Eyal Halamish – Our Say
Max Dumais – Zing

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Introduction

Frankston City Council engaged the services of OurSay to run a community engagement program to gain information from residents, businesses and local groups to inform the Council, Community and Health & Wellbeing plans.

From late October to early December 2016, an online forum provided community members with an opportunity to share, comment and support ideas for Frankston's future. Over 400 people took part in the forum.

Over 50 members of the community, along with Frankston City Council staff, met to discuss the top issues posted on the Think Big Frankston online forum with a view to informing Council's strategic direction for the next four years.

This report is a direct transcript of what the participants told us on the day of the workshop and of the comments provided in the social media component of the engagement.

Think Big Frankston online forum top issues can be viewed here:
oursay.org/frankston/thinkbig

Guide to reading this document

Part 1 – Reflection of Online Participation

This section provides a snapshot relating to the online forum which ran from late October to early December 2016.

Part 2 – Conference Transcript – Introduction and Top 10 Ideas

Part 2 is a direct transcript of what participants said at the 'Think Big Community Conference', held on 3 December 2016.

Part 3 – Conference Transcript - Local Area Themes

Part 3 is a direct transcript of what participants said at the 'Think Big Community Conference', held on 3 December 2016. It relates to the local areas of Frankston North, Frankston South, Frankston Central/Frankston Heights, Carrum Downs/Skye/Sandhurst, Seaford, Langwarrin and Karingal.

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Part 4 – Conference Transcript – Other Ideas Given the Day's Discussion

At the Conference Workshop, participants were asked to identify other ideas and suggestions that needed to be included when considering the development of Council's plans for the next four years.

Part 5 – Conference Transcript – Steps for the Community After Today

At the Conference Workshop, participants were asked to consider the day's discussion, and to consider what steps the community could take to address some of the issues raised throughout the day.

Appendices:

Appendix 1 is a transcript of the participants personal take outs from the Community Conference held on 3 December 2016.

Appendix 2 is a transcript of participants' feedback on the process for the Community Conference held on 3 December 2016 and suggestions for future improvement.

Appendix 3 is a list of all the ideas posted on the online forum leading up to the conference, according to theme.

Part 1 – Reflection on online participation

As an introduction to the Community Conference, the facilitators gave an overview of the consultation to date.

The online forum ran from 24 October to 2 December 2014. The forum was promoted widely, including:

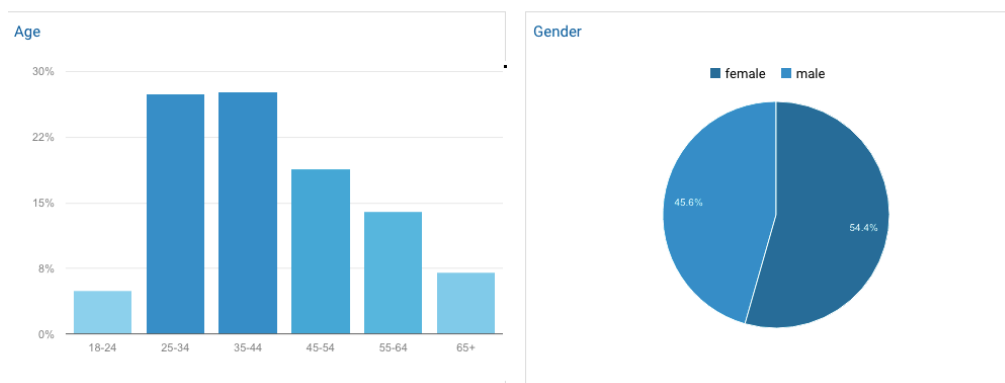
- Regular Council social media posts
- Weekly 'Your Council Our Community' advertisements in the Frankston Standard Leader
- Article in Frankston City News (delivered to all households in the municipality)
- Posters and flyers displayed in Council and community spaces throughout the municipality
- Council staff attending community events/meetings and shopping centres with iPads to encourage people to get involved

Key statistics relating to participation in the online forum can be found below:

Overall participation: ideas, votes, views and comments



Demographics of participation by age and gender



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Location of ideas by postcode (only postcodes with more than one idea are shown)

Postcode	Suburb	Ideas Submitted
3199	Frankston/Frankston South/Karingal	53
3200	Frankston North	21
3910	Langwarrin	19
3201	Carrum Downs	11
3198	Seaford	11
3911	Langwarrin South	2
3913	Tyabb	2
3930	Mount Eliza	2
3002	East Melbourne	2
3011	Footscray/Seddon	2

Part 2 – Conference Transcript – Introduction and Top 10 Ideas

This section is a direct transcript of the conversations that occurred at the Community Conference held on 3 December 201 in relation to the introductory exercise and the Top 10 ideas presentations.

2.1 Introductory exercise: how would you describe the Frankston community?

As a warm up exercise, each group was invited to consider characteristics of the City. The keywords that the group came up with were:

- Great
- sea-side community
- strong
- 'rough around the edges'
- tons of potential
- robust
- persistent
- courageous
- optimistic
- unassuming leadership
- self-deprecating
- can take on anything
- unorthodox
- wacky diverse flair
- big heart
- under transformation
- humane
- rational, with integrity

2.2 Top Ten Idea Presentations

This section of the report provides the Top 10 ideas from the online forum, and then a commentary of the discussion from the Community Conference relating to each idea.

The top 10 ideas were selected by the community via direct vote on the online forum.

The top 8 individual ideas were selected based on voting alone, while ideas 9 and 10 were themes selected by combining collective votes across the forum.

The format for the presentations involved a Community Representative presenting their idea, followed by a Council response. All participants were then invited to discuss the following:

- What is positive about this idea?
- What might be some drawbacks or concerns to be addressed?
- What is interesting about this idea?

A transcript of each discussion is presented below.

2.2.1 Child and Family Services Hub (Jo Cavanagh) – 205 online votes

'There is significant new evidence about helping families to thrive by integrating specialist services into universal services and ensuring strong community participation so vulnerable families and children are supported and overcome isolation and fear of services. Creating a community centre which includes for example maternal and child health, parenting programs, play groups, elderly citizen groups, education and learning opportunities, general practitioner, legal advice, and with specialist family violence, trauma informed services (for example) to gently engage when problems and vulnerability are identified, would be non stigmatizing and more welcoming. This could be close to Frankston centre so any family can ask for help, or become a volunteer, and contribute to a vibrant city centre. We can work for social, environmental and economic outcomes and impact. These are just beginning ideas for exploring models which are working well, particularly in countries like Denmark, Sweden and Norway. We are Thinking Big for Big social change and wellbeing !!! :)'

This idea was presented to the conference by Tom Mulvaney, Family Life

The Council response was provided by Dr Gill Kay, Director Community Development

What do you see as the positives and strengths in this idea?

Conference participants said:

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- **There is a need** in this community for this type of hub and safe place.
- Its positive to have **a place to get all these different groups together** and have a network for services to have it all **in one place**
- **Accessible** by being located in each suburb
- Brings it all together with **a range of professionals in one place** and **enhances the range and quality of services**
- Share the resources and knowledge and have a **coordinated planning approach**
- **Easy access** with everything at one location. Located close to transport
- **Easy** for people who need services **to know what's out there**
- **Co-locating services. One stop shop** - makes it easier for people. Positive knowing that there is an outlet available. Referral point for assistance with one centre for each local area
- Mix of ages ,**intergenerational mixing** of people at the hub
- A **holistic and healing approach** with collocating and **opportunity to build partnerships**
- Good concept to bring everyone to just one hub and **only having to tell your story once**
- **Doesn't discriminate**, leveraging on Chisholm and the opportunity to work with state government through a hub
- **Integration of services provides more holistic care.** Under one roof is great
- **Greater efficiency** across multi levels of tiers of government
- Hub can **provide a 'village type environment '** for people to support each other
- **Better access** to information and services
- **Better utilise services** and greater information sharing through **shared resources**

What might be some drawbacks or concerns to be addressed?

Conference participants said:

- Challenges can be **having the right skillset, funding and experts on board**
- **Need to ensure champions** in the hub and community **that create the network and awareness and openness where people actually interact and share and use the hub.**
- Single hub **increases the risk as people not able to make it there**
- Linking in to emergency services
- Location and accessibility - where, how many. Must be central and accessible
- Health is a state issue
- **Congestion: parking and traffic**
- **Loss of independence** of community services, **individuality of services**
- Challenge of building community strength. How do you get it out there to inform the community? Community help. How to do this better? **How do you have a neighbour care and engage?**

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- **Discretion** with services provided. Having it in one place could create confidential issues
- **Cooperation between agencies**
- Limiting exposure to meeting other members of the community
- **Transport assistance** - getting to the hub. access and availability could be an issue
- At risk services have the risk of a **concentration of adverse behaviours** at the hub
- Need **funding** for the **purpose built hub**
- **Security problems** in terms of **data and personal** security
- Risk that people's **needs might not 'fit' to access** the service.
- One location will create **access challenges**, particularly for people without cars
- **Getting every level of government to talk to each other** - federal, state and local
- **Flexible opening hours** that can meet a wide variety of community need
- **Variety of first contact of communication modes** to cater for different ages- **particularly using online**
- May not be any benefit in consolidation because there **could be a diseconomy of scale**. Needs analysis.

What is interesting about the idea for Frankston as a whole?

Conference participants said:

- This suggestion **creates opportunities to create awareness and support in the community** early and intervene to the point of prevention.
- If people are interacted with more holistically, it will **lead to prevention of issues early** "build a better rat park" Bruce alexander study
- **Improved health outcomes** and **increased access** to health services.
- This conversation is reoccurring. This is about time
- **Engenders community spirit and care**. Community need to be educated and feel comfortable in assisting others. Adapt to changing needs. The need to know more from professionals in the field and the community
- **Interaction between community and council has approved** with consciousness to provide these services and facilities for the community - shows council cares for the community
- Depending on the hubs location - and it **can take away problem areas**. It has the **potential to remove unwanted behaviours from busy locations** like the station
- **Historically services** have been **disconnected and competing** against each other. **Want to bring them all together**
- Community will connect and come together and **meet the demographic needs** in the area
- Being able to **channel people to the right services** so that it doesn't attract anti-social behaviour
- Frankston is a diverse city, it's an opportunity to **bring together different people, from different backgrounds**, bridged the gap
- **Cross pollination of services**

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- **Physical idea** that **expresses** and builds on the **village feel** that already exists
- Physical way to build healthy community from the start - **making family and youth a priority**
- **Building a culture that puts community at the centre**
- Village centre **facilitates local communication** turning it into action

2.2.2 Kindred Clubhouse (Michael Sillekens) – 333 online votes

‘Kindred Clubhouse recently opened its doors in Frankston. It is run by volunteers but only for 4 hours on a Saturday at this stage. This evidenced based model helps people with mental illness recover. It is a safe and welcoming place where people can come for a meal, mix with others, participate in work and find pathways back to things like employment. The Frankston community I would love to be a part of would support those who need a hand. Our vision is for Kindred to have its own location and be able to open every day of the week, to support anyone who wants and needs support and to allow people who have it pretty tough find ways to make life a bit easier.’

This idea was presented to the conference by Stefanie Poole, Kindred Clubhouse

The Council response was provided by Liz Daley, Manager Community Strengthening

What do you see as the positives and strengths in this idea?

Conference participants said:

- Opportunity to **provide an inclusive service to help understand causes and deal with effects** better.
- **Somewhere** for someone **to go**, different model/service
- Would **assist the greater needs** for the community
- Model creates **freedom and access**
- A comfortable **environment to socialise. Run by members giving support to those who need it.**
- Inclusive setting which will **make people feel less isolated**
- **Unique model. People encouraged to work together with similar needs.** Occupational, e.g., skill or craft their own club.
- **Valued service** to provide to the community
- Inclusive of those at risk- **easily accessible**
- Provides a **continuous service** for clients
- There is a need for it in the community. People who used to go to Citylife might go there.
- **Empowering people with mental health issues** to get out into the community. Would fit within a community hub model
- Opportunity for **peer support**
- **Provides integration into mainstream community**, people with mental illness and addictions can feel disenfranchised. Provide social inclusion. A need for something like this is clear.

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- **Puts a value mental health as much as we value physical health**
- **Destigmatizing mental health**
- **Making people feel welcome and valued in our community**
- **Would offer a physical mental health service in Frankston**

What might be some drawbacks or concerns to be addressed?

Conference participants said:

- **Challenges are making awareness** that it is a huge problem.
- **Challenge** that we **don't deal with symptoms but the causes**. Intervene early enough
- Operating more hours/flexibility
- Needs to be **grass roots driven** and **locally accountable**
- Ongoing sustainable funding and infrastructure. **Will it be sustainable** after the first 12 months start up
- Is there a need for 7 days of service? **4 hours to 7 days is a large scale up**
- **Cost and funding** for staff
- Trying to **get professional people to work in this area**.
- The need of volunteers and resourcing them. **Training** would be required **for volunteers**. Be **careful not to institutionalise**
- Service is underfunded; concerns about sustainability of the model i.e. volunteers; accessibility of the service; who **are the volunteers** are they **qualified; engaging with the vulnerable people**
- **Potential for duplication and overlap**
- **Appropriately trained staffing** on a number of levels is needed to give as an effective service
- It is a mental health support service - relocating - **too micro**
- Still a **standalone service**. Would be **more effective in a community hub**. Would assist with dealing with complex issues
- **Avoiding multiple services doing the same thing**
- Would like to see **cost benefit analysis, would it survive**
- **Is it a duplication** of existing services?
- As an opportunity it is a good idea but **is it a local government responsibility** and how to integrate services for mental health.

What is interesting about the idea for Frankston as a whole?

Conference participants said:

- **Understand the true position** we are in. In this area of mental health.
- It's relatively low cost with volunteers but the **challenge is to evoke passion in people to volunteer** and make this sustainable.
- Real need. We can't afford not to do it. New/unique idea
- **New for Frankston and new for state** - pioneering and capable of broader expansion

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- Worked elsewhere so its **tried and tested** so why wouldn't it work here
- Like **the name, positive, non-directive name, no stigma and warm**
- **Set up as a model** which other councils could use. Perceived need in the Frankston area.
- Unique service delivery model; **Frankston could be a front runner for this model**; community engagement to inform services available
- There isn't one already in Vic. **Innovating for Frankston.**
- **Fits with the demographic** of Frankston.
- **Community connections**
- **Different approach** rather than service delivery, **grassed roots approach rather than clinical**. Less likely to have hidden agendas, **less bureaucratic**
- It is a **honest, open acknowledgement of the issue and a commitment to work on it**
- **Healthy mental health is great for community creativity**
- **More holistic approach** to health and wellbeing

2.2.3 Virtual Reality Concept (Wade Angelo) – 130 online votes

'A WORLD FIRST COMMUNITY, BUSINESS AND TOURISM VIRTUAL/360 DEGREE INTERACTIVE ONLINE MAP & DIRECTORY....

Imagine being able to view an online interactive map and directory from anywhere in the world that would virtually transport a person to that business or location and view that space like they were actually there. Stimulating our local economy and changing the unwarranted stigma and perceptions attached to our awesome city!

Our Think Big Idea would involve and embrace the following; - Showcasing Community Events, Local Business, Tourism Hotspots, Local Parks and Recreational Areas - Immersive 360 Degree Videos Hosted by Locals, Business Owners and Council Members - Permanent Touch Screen and Interactive Installations through Frankston CBD and Tourism Centres - Council Backed and Supported to Stimulate and Encourage Local Business and Community Involvement - Creating local job opportunities to capture the content needed to create such a directory - Integrating Frankston Council's Splash Card Loyalty Program - Footage can also be used on Facebook and YouTube Business and Frankston Council Social Media Pages - Encourage outer suburb, interstate and international visitors to physically visit, shop or holiday in the City of Frankston'

This idea was presented to the conference by Wade Angelo

The Council response was provided by Sam Jackson, Manager Community Relations

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What do you see as the positives and strengths in this idea?

Conference participants said:

- Great way of **using technology to showcase Frankston**
- **Direct to the end user** - not filtered
- Important for **Frankston to showcase** ourselves. **Change perceptions** and being proud **of our city**. Showcases Frankston to outsiders and the people of Frankston
- **Introduce people to Frankston** and surrounding suburbs
- **Promotes the hidden gems** of Frankston and will **help overcome negative perceptions**
- **Current and up to date** info
- **Forward thinking**, being engaged with the city
- **Great for kids to be involved** and explore their city
- Great idea. Could be **available** to anyone **around the world**. Good use to change the perception of Frankston. **Potential to engage groups that may not normally be engaged**. Show other people that we are embracing technology. **City of the future**.
- Use of technology to better promote Frankston a positive; **more timely access to information**
- Provides **great visual appeal and easily accessible**
- A good way to engage community pride and **education applications**
- **Good for businesses** in Frankston
- **Showcasing** the beautiful area and **everything that Frankston has to offer**
- **Changing the stigma** attached to Frankston. Could cover a positive image rather than the negative from media
- Adapts to the demand of new technology
- Engage younger people. Speaking to the younger generation
- Saving trees and reducing rubbish
- Attaching to a tourism campaign

What might be some drawbacks or concerns to be addressed?

Conference participants said:

- How do we **control the messaging** e.g. development. If there is too much messaging - will we be over run??
- **Managing negative** issues.
- Video **won't necessarily change people's opinion** of Frankston
- **Why would someone access this video?** How would this be better than word of mouth?
- Needs to match reality
- **Not sure how big** and who will use it
- **Keeping it current** with all the developments in Frankston
- **Not a lot** of challenges

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- **Frankston not recognised as a tourist destination. Viewed as a gateway to the Peninsula** - drive through don't stop?
- Concerned about the concept of growth, careful planning required when considering city of the future
- **Google already providing** a generalised service **similar** to this **idea**.
- How to **tailor to different business uses**
- **Privacy and intellectual property issues**
- Is there **issues with public space**?
- Where to put it in terms of online? How do you access it? Would **need to be integrated into tourism**. Otherwise would use google maps
- **Residents and tourists have different needs and uses**
- **Cannot understand how it is relevant to people in North Frankston and people outside of Frankston?**
- **Duplicating existing technology** - free Google Earth and What If
- **Data integrity and real time upload**
- **Promotion** of the product and what its identity will be

What is interesting about the idea for Frankston as a whole?

Conference participants said:

- **Create more employment** for the local people **by bringing investors**
- It seems like it's an easy thing to use for anyone, **no language barrier**.
- Would **promote festivals**. Showcase live events and activities at Frankston
- Cover all of Frankston - **Linkage** within the Frankston community
- **First for the region** - win win
- Huge **potential for local education**
- **Promote local sites** such as Sweet Water creek, Downs estate
- **Shows what's available** in Frankston
- **Education about the assets in Frankston**
- **More people to see Frankston as a tourist destination.**
- People to be **proud and respectful of Frankston municipality as a whole. (Not just the CBD)**
- This would **give Council more control to promote Frankston**; need to identify iconic landmarks for the big events, this would help promote these events.
- **Fresh perspective** and **accessible to all around the world**
- It showcases how beautiful Frankston is. It **provides a visual that brings it to life**
- It modernises Frankston for **tourists to have their 'finger on the pulse'**
- **Creating our own media to portray Frankston**. Rid of footy show portrayed image
- **Allows us to create our own image rather than relying on traditional media**. Displays physical qualities.
- That **these skills exist in Frankston** to provide this service and is techno funky.
- Strategy to improve the image of Frankston - changing the conversation - **good marketing tool**

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- **Remarkable vehicle to promote Frankston** - which is a hidden gem!

2.2.4 Dog Off-Leash areas – (9 individual ideas on forum related to this theme)

'More dog friendly and leash free areas that are appropriately signed and are safe for dogs. A fenced dog park with proper dog disposal areas'

This idea was presented to the conference by Mandy Hay

The Council response was provided by Renee Stewart, Compliance Officer

What do you see as the positives and strengths in this idea?

Conference participants said:

- Need to **realise that animals are an important part of our community** and be included.
- The **importance of the interaction between dogs/dogs and dog owners/dog owners.**
- **Health of the dog and owner**
- **Ability for dog owners and their dogs to socialise.** Conversation between people, great for socialisation. Bringing people together through their animals. Fenced dog area would assist with interaction with dog owners / community benefits.
- **Encourages responsible dog ownership**
- Keep it low cost, just **convert existing free roam area to a fenced in area.**
- **Keeping dog faeces away from other areas.**
- Area can be shared for multiple uses. **Opportunity to provide other services** i.e. Cafe to facilitate a family day out; dog spa etc... Have Victoria's first doggie Disneyland!! Provides dog stimulation for those residents living in apartments or smaller properties; creates community interaction between pet owners.
- **Dedicated area** for that activity **can remove conflicts from other parks**
- Social benefits for humans and dogs. **Mental health benefit.**
- Will make **people feel safer to know that the dogs are in a closed area.**
- **Frankston South has large areas** that could be used for this. Wouldn't have to clear land. **Shouldn't be that hard to find locations**
- **Safe** place for dogs
- **Social inclusion for everyone** - doesn't matter about your income
- Make it happiest place in the world
- **Teaches great dog handling to owners - community learning from each other**
- Maybe only chance for **social interaction for some elderly**

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What might be some drawbacks or concerns to be addressed?

Conference participants said:

- There is **already one** at McClelland drive near the soccer club
- How do we make it accessible to all with **limited funds**
- **Dogs should be included** in the community not just in an isolated location **and accessible across the municipality.**
- **Dog droppings** - people not picking it up
- Nice area - Location and accessibility
- **Management may be difficult** - may need to minimise risk with divided areas and who pays
- People may want **increased assets around the dog park** e.g. Doggy bags, water
- **Up keep** of the fencing. Fences need to be maintained. Who will do this?
- **Very few** negatives
- May **not be respected by some of the community**
- **Competing uses** for the space. Some owners may not control their dogs. Funding / costs.
- **Set up costs** to provide the area and fencing. Budget to build it
- **Could create anti-social behaviour** not only with the dogs! **Ensure responsible pet ownership and enforcement;** Fences don't stop poor pet ownership and people need to be responsible for their own dogs needs to be controlled
- Is it a park **only for dog use?** Tying up the land and restricting other people from using the space. Some parents would like an area like this to contain children safely
- **Making it a safe space.** Proper parking and access
- It would **only service a small population**, only suitable for people with transport unless they live next door to it. Defeats purpose of exercising your dog.
- Not everyone is a responsible dog owner. Need to engage owners of uncontrolled dogs
- **Access for low income families**
- **Finding appropriate locations** across the municipality

What is interesting about the idea for Frankston as a whole?

Conference participants said:

- Ensuring responsible dog ownership - **educating dogs and dog owners**
- **Raises the profile for animals.**
- Social interaction for dogs and owners. Beyond just the animals it will be great for being social
- Interesting that **other councils have them.**
- Wellbeing of the community - **bonding of children and dogs:** helps development

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- **Another diverse activity** for the community. Another facility for the community to use
- **Creates a better image of Frankston** and adds to activities available
- Could be **drawcard for outsiders and locals**
- **Step forward for council to engage** with the community **about animal ownership**
- **Helpful contribution for the dog owning community.** Does it represent the whole community needs?
- Are dogs really the image of their owners!
- We seem to be **looking at Mornington Peninsula Shire for guidance rather than Council leading** the way.
- **Increasing demand** for this type of service. Could **charge fees to help with maintenance, and operation.**
- **Dog owners do not have access to the beach**
- How do **you locate this in a central place** for all users
- **Inclusive and accessible** to the community. Helps people to feel included and another opportunity to bring the community together
- Stops dog owners from feeling discriminated. **Encourages people to get active**
- **Good for business**
- **Gives people a purpose** to leave the house, **get active and connect** with the community
- Fills the need. **Provide** them with **a sanctioned area, currently people are breaking the rule.**
- It could **influence the perception that all Frankston dog owners are bad**
- It would **keep people in Frankston** - spending money at cafes, creating a vibe
- **Cafe owners have said they would love to have Sunday as a 'dog friendly' day** to encourage business
- **Dog tourism-** build it and they will come

2.2.5 Downs Estate (Maureen Griffin) – 257 online votes

'THINK BIG FRANKSTON..... THINK DOWN'S ESTATE!

DOWNS ESTATE COMMUNITY PROJECT (DECP) is an exciting project with great opportunities to strengthen our Frankston/Seaford community.

WHERE IS IT LOCATED ? Down's Estate is 50 acres along Old Wells Road in Seaford, across the road from the Motorbike Club. It was last used as a farm by Harry Down, and now DECP is applying for a licence from Council to use this iconic site beside the Seaford Wetlands for the community's benefit. THE STORY SO FAR... Years of dedicated work by a passionate group of locals, have managed to save the old Farmhouse, and the big Shed from being demolished. That group, joined by some new blood, are now incorporated and working to initiate this project as soon as possible. This follows intensive consultation with Council, discussions

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with Councillors and gathering support from respected community groups and organisations. WHAT IS PLANNED ? Picnic tables and seats, walking trails, revegetation programs, planting food gardens, an orchard, environmental education and training, all built with a base of community skill sharing. We will tell the stories of this site with the Indigenous connections to the land and its stewardship and also the white settler and ecological history of the area, to enrich our community identity now and into the future. Community interests will guide other activities such as Music, Arts and Crafts and community events. We aim to have something for everyone. YOU CAN VOTETO HELP THIS NEW PROJECT GET THE SUPPORT IT NEEDS The Frankston/Seaford environment is our greatest asset by far. We will continue to work with community members, groups, organizations, schools, businesses in collaboration with our partners at Frankston Council, to bring the DOWNS ESTATE COMMUNITY PROJECT alive. With strong themes of building community resilience, care for environment and creating food security and sustainable living options - our kids, their families, youth, older residents and visitors will have a special place to relax, learn, play and connect. THANK YOU FOR YOUR INTEREST AND WE HOPE – YOUR VOTES. Find out more on our Facebook page or Seaford Community Committee website and join us on this adventure.'

This idea was presented to the conference by Maureen Griffin, Downs Estate Working Group

The Council response was provided by Michael Papageorgiou, Manager Planning and Environment

What do you see as the positives and strengths in this idea?

Conference participants said:

- Great **opportunity to connect the community**
- Local **school excursions and opportunities for learning**
- Should be supported fully as a **community hub**
- Could grow and **have artist groups there**
- **Acknowledges** that **Frankston heritage** to preserve
- **Great resource for local schools** on topics such as, biodiversity, indigenous Australians and cultural history
- So **many opportunities** for the facility
- **Protecting** the land and the buildings **from development**
- Has very **broad possibilities** - tourist attraction. Another opportunity to entice people to Frankston. Historical Value. Aboriginal history and opportunity to connect.
- Great example of heritage and **good community interaction**;
- Already being **owned by council is a big plus**
- All-inclusive site for all members of the community, another **tourist drawcard**.
- **Eco tourism and environmental education**

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- Education and recreation opportunities. Opportunity and **capacity building** and running courses , skills training, functions and cafe - endless scope
- Already underway. **Brings people together**
- Accessible and **free natural resource**. Great for the community
- Like Braeside Park. **Let's families come together**
- Historical significance for Frankston. **Hidden gem**
- Great opportunity for **community engagement** to use the site. Open space, great buffer between industrial and residential areas. Environmental advantage.
- **Regional centre** for a range of community groups
- **Learn from the success of** Ceres, The Briars and **other like projects**
- Ongoing, sustainable and **inclusive community place**
- Environmentally sound and an amazing opportunity with **potential unlimited**.
- We can **be the destination we know we promote that we are**
- Opportunity using **green technology**

What might be some drawbacks or concerns to be addressed?

Conference participants said:

- **Accessing funding** for projects;
- Funding for a **caretaker onsite**. Impact on the site if not supporting it and caring for it. Currently not being maintained well - **asset is depreciating, Danger of vandalism**.
- **Neighbouring park near by** that's also **not being utilized**
- **Poor access**. Lack of transportation, parking and other infrastructure. Transport availability a problem.
- Requires expanding volunteer base. **Getting volunteers involved**
- **Impact on the wetlands** (if not done correctly)
- **Cost due to the size** of the site
- **Over development** of the land
- Will there be a **consultation of the wider community?**
- Problem is around **establishing the management Plan**. Don't have a **management model**.
- Finding committed community of management. How do you **manage community collaboration?** (both a challenge and opportunity)
- **Negativity** from some **of the neighbours** i.e. music festival and proximity of residents;
- Funding and **environmental considerations**,
- **Managing community involvement**
- Making sure that eligible grants are applied for. Needs a **funding master plan**
- **Integrating government support** across all levels
- Part of a **heritage wetland**. There will be **limitations**
- **Is there a need** in the community? Is there potential to sell the land but have a permit to restrict building. What could private business do?
- Could this money be put towards homelessness and community needs?

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- Very long timespan if we're going to add a children's farm, without **long term commitment** for seeing it through.
- We need support from both Frankston city council and community groups. **Requires 10 year plan including finances.**
- Limited only by **lack of imagination.**
- Getting **community investment.**
-

What is interesting about the idea for Frankston as a whole?

Conference participants said:

- It is an opportunity to **showcase the history of the area and adds to conservation base**
- Tourism opportunity. Great **drawcard for local tourism**
- Never going to lose **investing in this for the future**
- Opportunity to **allow volunteers to contribute** to the greater good of the community and personal gratification
- **Community groups can use as a base**
- Turn it into **art studios**
- Unique opportunity but may have limitations because of proximity to world heritage wetlands
- Unique location with it being **larger than the Ceres site**
- Recognition of the traditional landowners
- **History of the site** e.g. Previous owners. Last remaining farm land in Seaford with markers of its history
- Potential interesting **family friendly hub.**
- **Location can be maximised** (location of BMX and motorbike track). Community benefits
- Huge opportunity to **maintain Frankston's history**; the story is maintained;
- **Conserves our natural environment.**
- **Interactive facility** for the community.
- Linkages to other places of interest within municipality;
- Bind the community and a great **multi-use asset.**
- An **alternative tourist and educational destination** to the bay.
- **Different age groups could use this facility** cultural centre etc.
- Potential for bike paths and **fitness opportunities.**
- Fresh air - nowhere near cars. Outdoor activity options

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- A good opportunity with the open space, **potential resource for community projects.**
- Another draw card for the city of Frankston, whether it is community gardens, arts, education. Plus benefit being a **large open space, benefits community wellbeing.**
- We have a blank canvas to do this amazing thing.
- **Indigenous history that needs to be understood by the community**
- Chance for Frankston to be a **leader in holistic land management** - environment, social inclusion, health, educations and activities
- Tertiary education linked to the land (Chisholm and Latrobe)
- Helping the **younger generation to get connection to the land**

2.2.6 Outdoor Cinema in Monterey Park (Richard Harris) – 162 online votes

'Free outdoor cinema in Monterey community park, use the giant pavilion that is going to waste'

This idea was presented to the conference by Richard Harris

The Council response was provided by Andrew Moon, Manager Arts and Culture

What do you see as the positives and strengths in this idea?

Conference participants said:

- **Bringing the community together**
- **Relatively cheap and accessible entertainment.**
- **Attracting film festivals**
- Opportunity to **local people to showcase their skills and talents** - films etc.
- **Positive reinforcement and building culture** - attracting people to Frankston
- Give something in the community at **low cost**
- Could expand **place for bands to play**
- Place **where people can come together**, whole range of films
- Utilize the **films the library has already got**
- **Something specifically for the Frankston North community** but film festival and competitions could draw people from everywhere

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- Promotes **community pride** and creates a reason to visit Frankston North
- Taps into the **trend globally of pop up cinemas**
- Proud appeal with several applications of use
- Change the perspective of Frankston
- Using an **underutilized resource** in Frankston
- **Tap into local film festivals/resources**
- Low cost entertainment. **Great outdoor facility.**
- People can **stay local for entertainment.** Great way to **get to know your neighbours.**
- **Change perception of the Pines.**
- Provide cheap recreation; family-friendly; **existing infrastructure would be better utilised.**
- **Good design principles could minimise damage and graffiti.** Young people **would be engaged** in that type of project. Good community project to engage younger people **to take on more responsibility; Intergenerational**
- Good community project and a logical step to use the amphitheatre
- **Monterey park** is a suitable location for this as it **already has the infrastructure**
- **Bluetooth technology could make it to all**
- Let's use the space! Its **error** who don't have cars or maybe can't afford the movies
- **Engagement tool for the teens**
- Promotes **creative arts.** Could have fairs and markets. Opportunity for growth.
- Integrative and ownership. **Could be hired out**
- Great idea to build community engagement. Love the idea of trop fest, **potential for sponsorship**, could be self-funding.
- Opportunity for **regional and local events** like Trop Fest, garage bands, local bands.
- **Multiple uses.** Could be used by a range of community groups.
- Well located
- Lots of potential for community players to be involved - small businesses
- **Multi-technological gathering place**
- **Local film makers can showcase their work**
- Chance for **schools to engage and create**
- Safe and creative **space.**

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- Another reason to **keep people in Frankston** - instead of having to go out to another community to outdoor movie

What might be some drawbacks or concerns to be addressed?

Conference participants said:

- **Logistics** of looking after the equipment, damage, vandalism. Who's going to operate it?
- **Social and environmental risks** associated to the area - maybe pack it up for winter - Weather and cost
- **Security** - Possibility of vandalism and personal security and **Anti-social behaviour** around the stage and maintenance of the resources e.g. Tagging on the screen
- **Parking and other infrastructure limitations**
- **Limitations about what can be shown publicly** - Rating of movies and hours of operation i.e. seasonal
- **Noise** will be a big issue - those watching the movies
- **Overall cost.** Costly to run films. Cost of management.
- **People may not want to go to the pines.** Over reliance on over using the Park for events.
- **Locals may not like the crowd.** Elderly people nearby may not like it
- **Won't work without a decent budget**, it needs buy-in from the community and business
- **Getting industry and government support and funding**
- Having the time and resource to research other successful models that could work.

What is interesting about the idea for Frankston as a whole?

Conference participants said:

- Developing an **income opportunity**. Potential revenue stream for Council and local community.
- **Showcase local talent**
- Highlighting other areas of Frankston e.g. **Promotes Frankston North and provides community benefit.**
- **Positive entertainment for families.**
- **Source of pride** for community.
- Opportunity for **community connectedness.**
- Renewable energy opportunity.
- Opportunity for schools.
- **Inclusive of all ages and abilities** and brings families together.
- Something novel for the area.
- Developing a **new narrative about the city.**

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- **Drawing people from across Frankston into Frankston North and changing their perspective.**
- **Building harmony** and make the community of Frankston North feel acknowledged by council. **Break the stigma**
- Frankston as a cultural hub. Opportunity for art and cultural festivals
- Might be aiming too high. Look at smaller entertainment to draw people to the area. Or Think Big. Wouldn't have to go out of the area for entertainment.
- Another big idea for the municipality, promotes arts and culture; intensive use for all demographics;
- **Opportunity for a Monterey Film Festival, Frankston film festival or other festivals**
- **Educational component** for local kids.
- **Use of the stage even for other activities** - live theatre and musical. Seasonal events used by groups - for carols at Christmas for e.g.
- Promotion of events and a continuous program can **bring others to Frankston North**
- Brings the community together and people from other areas can attend
- Start small and build up to something amazing
- Love the idea of investing in Frankston North. Cultural and arts community within the community. Municipal attraction.
- **Low cost with huge community benefits**
- Possibility for integrating events, activities linked to the pines pool.
- Frankston Skate Park is 3rd in Australia- this would add to that reputation and culture
- **Reduce the 'ghettoization' (stigma) of Frankston North**
- Encouraging people to people to open spaces and in our beautiful parks
- Build neighbourhood happiness
- **Supportive infrastructure already in place** i.e. toilets, tables and good access to parking and BBQs

World Café

The next four ideas were presented via a World Café approach. A world café approach involves participants choosing the idea that most interests them, and sitting at the designated table for that idea, where the presenter speaks to their idea and then the community discuss the idea in more detail.

The format was the same as the earlier ideas, with a Community Author presenting their idea followed by a Council response and then a discussion about the idea. However in this session, the four ideas were presented simultaneously and people chose the idea they were most interested in.

2.2.7 Closure of Citylife (Katina) –60 online votes

The closure of citylife and the breakfast club has affected so many. 3000 meals a month have been lost. It has affected homeless people as well as people who need company. It was like a family.'

This idea was presented to the conference by Eyal Halamish, who presented the idea on behalf of the community author

The Council response was provided by Liz Daley, Manager Community Strengthening

What do you see as the positives and strengths in this idea?

Conference participants said:

- **Council land** to be used for housing for people in need - like in the UK
- Council can **deliver services to people in their own homes**.
- Council can **help people with information** about government services that they are eligible for e.g. Mortgage holiday in times of personal stress.
- **Council can survey its population to know who is on the housing wait list**.
- **Demonstration projects** of new housing for special needs groups.
- **Creates a Frankston voice**
- Government needs to invest in **new housing infrastructure** on key sites.
- **Inclusionary zoning** - a percentage of new housing to be used for social housing.

What might be some drawbacks or concerns to be addressed?

Conference participants said:

- **Igniting passion** to engage people to volunteer or invest in the project
- **Communication** challenges
- **Money and prioritizing budget allocations** is the real challenge.
- **Sharing information** between providers of housing and services.
- Good **minimum standards for all new housing**.
- **VCAT** approving new development that does not meet standards is a barrier.

What is interesting about the idea for Frankston as a whole?

Conference participants said:

- **How the community responds** to this.
- **Making people aware**
- More **community connection/networking**

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- Frankston is open about what the issues are - **no one is hiding the problems** and challenges.
- **Council has a role to advocate** across all service providers. It is our city after all! We look to Council to look after the local interests.
- **Council should insist on bringing the service** to an area before more development occurs.
- **Frankston is the end of the train line** so there is a real sense of identity about this place. Everyone knows it!
- While Frankston has **most facilities** they do **need upgrading** and all levels of **government should contribute**.
- Frankston has a **real and living indigenous culture**. We need to celebrate this.
- **Lots of important people lived in Frankston** we need to celebrate their achievements more. Famous people on Frankston - seek it out in Google....
- **Lots of creative people in Frankston**. We overachieve! And under recognise!
- Famous people on Frankston - seek it out in Google....

2.2.8 Changing Places Toilet (Dee Davey) –84 online votes

A "Changing Places" facility (adult change room and toilet for people with severe physical disabilities and their carers can use) on the Frankston Waterfront, somewhere near the park and information centre and at the Frankston Train Station. If these are factored into the planning stages, it does not cost anything extra and would create more opportunities for sustainable employment for people of all ability levels as well as sustainable accessible tourism. Please have a look at this link to help you understand what I am talking about. <http://changingplaces.org.au/>

This idea was presented to the conference by Dee Davey, Frankston Disability Access and Inclusion Committee

The Council response was provided by Dr Gill Kay, Director Community Development

What do you see as the positives and strengths in this idea?

Conference participants said:

- Draw card to coming to Frankston. These changing places would **increase visitors to Frankston**. Those using the trains can then go on to the beach
- **Caters for diversity**
- There is **already a plan down at the foreshore** and so it is in line with existing infrastructure **and futures plans for the all accessible play grounds**
- Potential to **incorporate into an existing plan to upgrade** comfort stations around the city

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- Improved sustainable tourism and employment dollars
- We are then **seen as leaders in accessible facilities** encouraging inclusion
- **Encouraging families into Frankston** as they will have access to accessible playground, BBQ and walkways
- A Changing Place toilet will **coincide with beach wheelchair** available at VRC- Frankston waterfront
- **Visitor Information Centre and Foreshore placement of a changing place toilet**
- **Railways station as a second changing places toilet**

What might be some drawbacks or concerns to be addressed?

Conference participants said:

- **Lack of promotion** to the disability services sector - **there is a plan in place** for a facility
- Costing and funding and **factoring it into the existing toilet plans**
- Identifying an appropriate location for toilet
- **Deciding a location** for the changing places. Where do we prioritise?
Inappropriate usage of the toilet
- **Funding** - Needs infrastructure support and planning
- Waterfront has some environmental considerations

What is interesting about the idea for Frankston as a whole?

Conference participants said:

- **Frankston already has a plan in place** for amenities. Public Toilet Action Plan is already in place and the ability to include the Changing Places toilets in the design is possible and demanded by the community
- Transforming lives, **encouraging those with disabilities to feel involved** and be out and about. We can **work with great partners to make this a success**
- There is an **opportunity to assist in increasing patronage** at certain clubs, reserves in general if there were suitable change places
- **Frankston is promoted as the gateway to the peninsula**. If done at the **railway station it would be the first in the Southern Region**
- **Puts Frankston on the national and international map**
- We **pride ourselves on being a healthy, inclusive community**
- Great Tourism location and this will only add to that

2.2.9 Environmental and Sustainability Initiatives – 11 individual ideas from online forum related to this theme

This idea was presented to the conference by Matt Gordon, on behalf of the community author

The Council response was provided by Craig Dinsdale, Manager Sustainable Assets

What do you see as the positives and strengths in this idea?

Conference participants said:

- Stop **seeing the environment as a cost** - it is a **priority and an investment**.
- There is no benefit in not acting - we will save in the future. **Don't focus on cost savings now - but what future savings.**
- **Composting at Council facilities** and streets.
- Can **Council purchase 5 star energy buildings**;
- Include **water tanks and solar panels on Council buildings**.
- Provide **safer, sustainable transport facilities** i.e. Bike paths; connecting bike paths.
- **Management disaster plan** that takes into account extreme weather and adaption plans.
- De-carbonization advisory panel of experts to deal with opportunities for Frankston - including communicators, a more enlightened facilitation
- **Advocate more to the federal and state governments.**
- Learn to **embrace and adapt** rather than fight the fight of "climate change" - messaging about transition.
- I like the idea of doing things locally. Looking at the **cost of recycling** there **needs to be a cost benefit study**
- **Reuse of materials within the local community.**
- **Hard rubbish** is an **opportunity** for people to **re-use things** rather than have it go to landfill
- Opportunity to **use rubbish as a means of fuel** such as some European countries

What might be some drawbacks or concerns to be addressed?

Conference participants said:

- **Enhance the relationship between Council and the Community** by empowering communities;
- **Economic** benefits **versus environmental and social** outcomes
- **Approving of inappropriate planning applications.**
- Removal of plastics bags. Advertise **alternative uses for plastic.**
- The **long timeframes** to deliver projects and to see results;

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- **Lack of knowledge** is a constraint. Where do we go to get the correct information? Are we getting the correct information from politicians - **we need to look to science**. Good information is being overridden by bad information.
- **Lack of understanding of next generational job needs**
- **Lack of community leadership** in the environment
- Communication
- Lack of **intergenerational transition of volunteers** - need to engage the younger generation e.g. Junior Urban Landcare
- **Skill set lacking in the council** to promote and understand the issues.
- Laws, planning, **restrictions to being able to plan**. Strung up by what the state says we have to do at a council level
- Lack of local opportunity to come up with solutions. **Resistance by** people with **vested interests**.
- **Planning laws are not allowing for enough public space**. No requirement for planting trees, parking etc. No trees equals less density.
- People can't recycle in their own place. **People need to** be encouraged to **grow their own food** and to recycle organic matter. Not enough room in high density housing to do this.
- **Solar can be expensive** particularly putting it **on old dwellings**.

What is interesting about the idea for Frankston as a whole?

Conference participants said:

- Won **Sustainable City award** – **how do we capitalize** on this? There are awards and recognition for the good green activities in Frankston. Frankston could **lead the way in removing and stopping the use of plastic bags**.
- **Municipality is not over developed**. We have a lot of green wedge areas and we are in a good position because there is **not as much pressure** to develop as other suburbs.
- We have **biodiversity and assets to protect** and a **vested interest in maintaining good water quality** of our waterways and we have also won **many clean beach awards**.
- **Engaged residents and community groups have good working relationships** with Council.
- Frankston **can become a leader in sustainable practices** i.e. support local businesses to be more environmental sustainable. **Attract responsible sustainable businesses to the municipality. Bring innovation to Frankston with grants for green industries**.
- Frankston has good trading and lighting facilities, etc.
- Ideally located to feel the direct impacts of global warming - e.g. rising sea levels. Could use our natural environments to gather interest.
- There are people out there who know what to do - **we need to let the experts in** to fix the problems - use the universities - **make it a green center of education and development**. Hold the **next Green Summit in Frankston** - invite them to come - don't wait.
- Locals are connected with nature, perhaps more than those close to the City and we have **community groups who are working on issues of environment and sustainability**.

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- **Community** can come **together** to **educate** and **share** the **land** and **information** at a **low cost**.
- Frankston is positioned on the **rural urban fringe**. That **makes us unique**.

2.2.10 Art project by Young People at Frankston North Skate Park (Keery Gibson) – 91 votes

'Frankston North Skate Park at Monterey Reserve: Frankston North young people leading an 'Art Project' using the skate park as the canvas. Community focused project to engage our young people in the community in which they live. This would be an Awesome project'

This idea was presented to the conference by Keery Gibson

The Council response was provided by Andrew Moon, Manager Arts and Culture

What do you see as the positives and strengths in this idea?

Conference participants said:

- Perfect **platform for young people to have a voice** and it's an idea from the young people of Frankston North.
- A **platform** for young people **to feel connected**.
- To have the project **seasonal or annually themed**.
- To **reflect issues** and to be **involving and current**.

What might be some drawbacks or concerns to be addressed?

Conference participants said:

- Risk of **vandalism and cost** issues. Will help to talk about the consequences if there is vandalism.
- Young people have connection with the artwork, but **who decides what the artwork will be**. Ideal is that there is **an expressive board for free art**.

Part 3 Conference Transcript - Local area planning

For the purpose of local area planning, Frankston City comprises of seven local areas:

- Carrum Downs/Skye/Sandhurst
- Frankston North
- Frankston Central/Heights
- Frankston South
- Karingal
- Langwarrin
- Seaford

In the afternoon, participants gathered in tables according to the local area they most identified with, and discussed the strengths and shortfalls of that area, and came up with some strategies and actions to address the shortfalls. The transcript of each discussion is captured below.

3.1 Carrum Downs/Skye/Sandhurst

The strengths/features

Conference participants said:

- Affordable
- Community spirit with strong community, good interaction
- Education is good
- Good transport during week days
- Medical facilities - seen health services grown
- Police station
- Skate park
- Community centre/library

Some of the shortfalls

Conference participants said:

- There's adult exercise equipment in Sandhurst but not in Carrum downs
- Youth hub: needs a space of their own
- Transport on the weekend needs to be better
- No bus stop near the larger development sites e.g. Bunnings
- More outdoor activities and more community projects

What might address those shortfalls and strengthen the area.

Conference participants said:

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- Carrum downs virtual 360 3D presentation
- Greenwood reserve: don't want it to be a dog lease free area, keep it was a family park
- Building bigger community centre with a dedicated youth area
- Attending today and having a say in Carrum downs has been a good opportunity to be heard and valued

3.2 Frankston North:

The strengths/features

Conference participants said:

- There is great access to lots of great facilities and services with a strong community centre and a variety of facilities for all age ranges.
- Great public transport
- Numerous outside spaces
- Good value real estate - but don't tell everyone! Low cost housing for rent as well as to buy
- Community members have a strong identity to the location of Frankston North. The community is very welcoming there is a strong community feeling and people stay for generations.
- Two retail precincts that are adequate
- Frankston North three school principals work together. Strong connections between the three schools. Nepean Special School is close by - people come from as far as Pakenham.
- Its clean, its green it's looked after.
- Brilliant high school - the people are lovely
- Good bus services
- Good sporting amenities and good quality parks and reserves – it's a very sporty area.
- The aquatic centre is a great facility that is very well used. The golf courses are also very accessible and the Pines nature reserve
- The Pines reserve is getting better usage with recent improvements.
- Excelsior Drive - good open air entertainment e.g. plays and family fun days with lots of great events e.g. Mayor's picnic
- Good access to medical centres and some doctor's services close proximity but this could be improved.
- The consensus is that we really like it - good community pride. It's a lovely place to live!

Some of the shortfalls

Conference participants said:

- Missing things in Frankston North are a local dance an youth activities

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- Indoor children's play centre for Frankston North at a low cost
- More business in Frankston North especially a green grocer. To get healthy food you need a car
- Entertainment for the teenagers - bring back the local high school dance
- Lack of positive publicity for the area. - we won an Order of Australia but hardly any publicity
- Credit needs to be made to this community - the media needs to turn up for good news stories.
- Some segments of the community do not mix well - there could be better opportunities for social interaction
- Some anti-social behaviour in the public streets e.g. drinking
- Need to address some local social conflicts in a constructive and inclusive way
- Think about more appropriate locations for street furniture e.g. move the 'drug seat' from next to the Bakery
- Better use of community Notice Boards to convey local information
- Better communication from Council to the community on what's going on locally
- Need to better connect volunteers and students with service providers
- Engage better with young people to see what they would like to see delivered in the suburb
- Have a moonlight cinema in the park!
- Provide an indoor children's play space...

What might address those shortfalls and strengthen the area.

Conference participants said:

- Council has spent money poorly because there is no cost benefit down and there is no accountability for the result.
- Council needs to stick to a budget
- Better fiscal control and judging the outcomes.
- There is a lot of wastage of money in greater consultation with stakeholders who use the Council facilities.
- Better identification of all the stakeholders in the first place.
- Need to ensure that people know what services and facilities in their area that they can access and be consulted.
- Consult with facility users before changes are done to the building.
- There is a very active Men's Shed - this could be used to promote the area better
- Need to highlight and showcase the positive things about Frankston!
- Be more careful and creative with the positive messages.
- One of the great things today is the opportunity to meet many first timers in this process
- This is a good example of listening to the wider community
- Good networking opportunities help us to share information and services.
- What about a community register of skills and interests.

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- Do we know the capabilities and skills of our own residents and community members?
- With new technology the sky's the limit!
- Use students to help compile guides and welcome packs for new residents - even a website and an app....
- Many projects collapse because of inadequate communication - use different channels and methods
- The Frankston North Local Area Plan working group are looking for new members.

3.3 Frankston Central/ Frankston Heights:

The strengths/features

Conference participants said:

- Easy access - being able to walk to everything. Don't need to have a car, easy to get around.
- Engagements and connections of the station hub. Station is a centre hub and a central transit interchange.
- Some stigma of the 'end of the line' - but now it's the 'start of something new'.
- Good shopping and access to good shops
- Very active, a good place to live in the centre, plenty to do and access.
- Come back into the City Centre to find a good park or playground. Bring people together in the City Centre - would be wonderful to see it become like a Piazza where people interact and enjoy the company.
- Access to the foreshore; community parks and gardens; transportation, markets, PARC and sporting facilities.
- Investment opportunities in Frankston central for improvements in infrastructure
- Educational opportunities, the arts centre.
- Employment opportunities in retail, tourism, health and fitness.
- Health hub and emergency services;;
- Beach and foreshore connections for the community to interact
- Safety is improving in central activities area.

Some of the shortfalls

Conference participants said:

- The City Centre is lacking the attractions to draw in the evening crowds etc.
- People moving out of the City Centre looking for more space e.g. backyards.
- There can be the wrong perception of the City Centre being dangerous or not hospitable.
- Need to make the centre hubs more inviting - like the station precinct
- Change to the culture and perception of the city by getting people interested with arts and music.

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- Celebrate things like Frankston laneways that could be exciting places - get communities groups to embrace this.
- Traffic management; remove roundabouts at Young street and Playne streets
- Parking issues - incorporate multistorey car parking in station design
- Electrification to Baxter to decrease parking issues at train stations
- Another community garden with lighting improvement in parks and gardens.
- Acknowledge and respect indigenous culture
- High street lighting concerns.
- Improve alternative transport infrastructure i.e. encouraging cycling/walking;
- Get the community engaged and see what the potential of the city could be with different ways of engaging for different groups.
- Find ways of invigorating interest in the City Centre from a community level – so residents get involved.
- Dumped rubbish issues;
- Better bus services.
- Planning within the low rise near the foreshore.
- Community energy projects - Introduction of community solar program.

What might address those shortfalls and strengthen the area.

Conference participants said:

- Showcase the positive side of Frankston
- The forum has been a great way to have a voice
- Through the day this has been come apparent that there are many services and organisations present in Frankston north
- Changing the stigma and embracing the assets e.g. the beach, gardens, playgrounds, celebrate the laneways, etc.
- Make the streets interesting and inviting - so people will use them
- Significant updates and changes encourage people to go there - clean, safe, pop ups, - trading and economy will increase.
- The danger in the streets is if there isn't any one there - increase traffic and increase to safety - this is for trains and streets etc.
- Government funding; integrated structure plan for Central Activity Area.
- Participation in planning. Greater consultation with community and engage subject matter experts to community groups;
- Encourage external investment and greater investment in industrial areas to increase employment.
- Provide support to Citylife.
- Establish school programs to encourage alternative energy sources e.g. open air cinema (powered by pedal).
- Encourage people to move into the central area - provided inner city accommodation
- Increase night activity.
- Traffic management and lighting improvements
- Community gardens

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- Cohesive leadership from council; bipartisan support for direction of council. Community consultation to help direct and develop council values. Regular consultation meetings with community on issues just like today.

3.4 Frankston South

The strengths/features

Conference participants said:

- Open space and education. Peaceful and safe area. Likes of walking and recreational tracks. Close neighbourhood. Blessed to have reserves. Flora and fauna. Canopy tree coverage.
- Sense of neighbourhood. Active environment community groups. You feel welcome coming through Frankston South. Close to the beach. Good access to peninsula link.
- People are very active outdoors, clean area and established street trees.
- Frankston high school welcoming and active and inclusive to all abilities.
- Beach front, natural assets Sweetwater creek etc.,
- Demographic diversity, neighbourhood character, Frankston high school zone, hospital, schools, George Pentland gardens.
- Very safe, for young people able to walk around the area.
- Well connected by public transport. Very convenient, close to Frankston CBD

Some of the shortfalls

Conference participants said:

- Better planning and better collaboration
- Funding/budget
- More local input and actions
- At Frankston South maybe have footpaths raised to the shop level, no curve.
- Section for inclusion, business awards for inclusion.
- More local advocacy for local input
- Stop parking across driveways and footpaths
- Bottom up rather than top down
- Frankston picnic day at several suburbs and streets to connect and celebrate Frankston.
- More local area planning
- Include all ideas in the community action plan
- Greater face to face between users and service providers
- Good park at Rosedale that could be a dog park.
- Functionality is not translated into appropriate actions
- Greater transparency

What might address those shortfalls and strengthen the area.

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Conference participants said:

- Public transport - small buses, protection of neighbourhood character should be broaden and sit within the planning scheme. A planning scheme which also needs revision.
- Flying Fox from the top of Kars street to the centre of town
- Better public planning and connections across other parts of the city
- Better hospital parking
- Electrification of Baxter rail line would free up station parking.
- No butchers both have shut down. Also no bank. Very dangerous to go to the Tower Hill rd. Shops if on the other side of the highway. The quality of shops at Foot St has gone down. No quality shops.
- Protection of foreshore land against development
- Better pedestrian access to foreshore from Kars St
- Public transport in the Moorooduc road is very limited and infrequent
- No seats at bus stops and no shelters. Lack of footpaths. No defined A to B.

3.5 Karingal

The strengths/features

Conference participants said:

- Community connectedness and a strong sense of community
- Great shopping centre and good public facilities, including Ballam Park
- Good public system. Great education system with lots of schools
- Great road networks
- Well situated in Frankston with lower house prices than Frankston

Some of the shortfalls

Conference participants said:

- No Community Garden
- Public transport connectedness could be increased
- Karingal place is underutilised.
- Community groups in Karingal may not be engaged
- Need to create the best environment for our kids.

What might address those shortfalls and strengthen the area.

Conference participants said:

- Kindred clubhouse in Karingal
- Address mental health
- Create a community hub for local services to operate within

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- Create small reserves out of small green spaces within Karingal to be utilised by the community
- Use the community pop up movie screenings in Ballam Park

3.6 *Langwarrin*

The strengths/features

Conference participants said:

- Access to the bush
- Community values- Long rich history of families staying in the area
- Smart parks connecting streets - small pockets of green everywhere - Flora and fauna park
- Community centre and community garden
- Good schools
- Townships committee- that is very active and passionate
- Lots of active community groups including a nice men's shed
- Wide variety of people involved from lots of different community groups involved in a township committee.
- Great sporting facilities including a Pony Club
- McClelland Gallery, Cruden Farm. Mulberry Hill - old homestead
- Lowest rate of Youth disengagement
- Very family orientated

Some of the shortfalls

Conference participants said:

- No large Park
- Doesn't have a central hub - it has fragmented shopping areas
- Public transport is infrequent
- Need a dog park
- Lack of footpaths
- Limited support services for those who can't get to Frankston
- Support Services don't appear to be needed because of the demographics and issues stay hidden
- Vulnerable to economic downturn because of the industry people work in.
- Housing stress
- Lack of a library

What might address those shortfalls and strengthen the area.

Conference participants said:

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- Creating Hubs that can be 'one stop' shops for services, social engagement/inclusion, adult education and information
- Breaking down barriers of stigma regarding mental health and family violence through initiatives like kinship clubhouse and community hubs

3.7 Seaford

The strengths/features

Conference participants said:

- Sense of belonging in Seaford. It has a village feel
- Seaford has a lot of open space, parks, reserves, and the beach. The beaches are beautiful
- Not too many shops so not much parking congestion
- Affordable, down to earth, cafes.
- Seaford farmers market. So many young families attend.
- A real movement with many families coming in
- Public transport is accessible. So much is within walking distance
- So much natural environment, wetlands, beach, creek
- Nice old tree-lined streets with old character and heritage houses.
- A lot of potential for community connections and the recording of the stories of the people of Seaford.

Some of the shortfalls

Conference participants said:

- Needs a Dog park and more poo bins!
- A few more cafes
- Not enough playground facilities in Seaford
- Play areas are very small and some close to roads
- The community is not using the new council facilities. Lack of awareness about the centre
- Lack of promotion about what's going on in Seaford - Use Facebook more to promote services in Seaford.
- Better access to fresh food – meat and vegetables with a dedicated 'corner shop' like in the UK.

What might address those shortfalls and strengthen the area.

Conference participants said:

- The Down's estate project has potential to fill gaps. It's about building resilience
- If people are associated with the downs estate it will help with funding and provide space

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- State and Federal government involvement
- Neighbourhood connections via library, service centre and community resources
- There is no Seaford artist's community.
- Creative hub. Could be part of the existing council centre
- Lack of collaboration in terms of the arts, festivals
- Beach 3198 and Beach patrol work on sustainability

Part 4 - Other ideas given the day's discussion

In the afternoon, participants reflected on the day's discussion, and identified the following ideas/suggestions/remarks. These have been grouped according to the best fit within a theme.

Governance approaches

Conference participants said:

- Make Council financially accountable for its decision-making with regard to the issues discussed today – including a cost-benefit analysis.
- Better utilisation of budget funds and communication on how monies were spent on projects e.g. Wells street seating.
- Community participatory budget process
- Accountability
- Transparency and abiding by existing local government legislation

Climate change issues

Conference participants said:

- Make a better environment for our children a priority.
- Strive to build on our sustainable and environmental credentials.
- Reduce land fill by reusing and restoring hard rubbish.
- Replace all street lights with LED lighting.
- Appoint an expert advisory panel to capitalize on the opportunities of adaption, climate change and clean energy technology
- Elevate Frankston's Green Credentials to further improve its image.

Community participation

Conference participants said:

- Hold regular community discussions. Do this sort of community participation and consultation more often.
- A separate community meeting be carried out by Council same as this concept to discuss future strategic directions of public transport and public parking within the whole of Frankston municipality.
- Invite schools to cover what council does. Survey the schools, especially in Frankston North, to see what the kids think and want to see in Frankston. Especially because the demographic was low for this forum.
- Build community engagement activity at a grassroots levels. For better community outcomes inform activities with the desire to build a better community.
- Foster community engagement using projects like the Downs Estate and Frankston North Reserve Cinema, Long Lunch on Wells St.

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- Council to bolster the 'Power of One' where everybody has rights and responsibilities e.g. Target 155 during the water crisis.
- Consider a community skills/interest register.
- Council more reflective of community e.g. Name change to *Frankston City Citizens and Council*
- Paint the bridge at the foreshore permanently with the GLBTIQ rainbow.

Community hubs

Conference participants said:

- Develop an integrated Health and Community hub in within each local area.
- Support the Kindred clubhouse initiative.
- Youth hub located near CBD as this is where the youth are and maybe a mobile youth service like the old truck.
- Council needs to understand what services are needed for a community hub which would be a terrific use of council resources.
- Creating Community Hubs that are 'One Stop' shops for each suburb (also possible to incorporate into existing centres)

Community led projects

Conference participants said:

- Organise for an outdoor Cinema as suggested.
- Regular dances including an outdoor dance
- Get behind the Downs Estate Project with a 10 year development plan for the concept. Investment and development of the Down's estate fenced Dog Park.
- More donation bins for children's books to be distributed for charity.
- A free bus service for a circuit around the CBD and around to Chisholm art centre and the police station area.
- Create a clear plan to support residents whose employment is affected by change in technology.
- Support cheaper fresh foods and vegetables - McDonalds is cheaper and shouldn't be!

Community Infrastructure

Conference participants said

- Subsidised indoor children's play centre in Frankston North.
- Install concrete chess tables, also for scrabble etc...
- Invite interested volunteers through local media to lead a group to do activities such as tai-chi, dancing, walking group; promote businesses within the vicinity of Beauty Park or similar.
- Lower the cost of PARC so that more people can afford to go
- Changing Places should be built at the waterfront and the train station
- More water drinking fountains throughout the city.

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- Free city circuit bus
- Build an overpass from the pool to the TAFE, to the station to the beach.

Planning and design

Conference participants said:

- Clear the road by allowing parking on nature strips. Residents have more vehicles now.
- Engage experts on the projects.
- Reduce the impediments for volunteers and tap into their skills and support
- Encourage fruit and veg shops in local areas
- Design Frankston station as an enjoyable experience for everyone.
- Appropriate planning throughout Frankston in particular the Central Activity Area and in sensitive areas such as Green Wedge Developments.
- All new buildings in Frankston CBD should be accessible.
- Have the train station underground with the bus station on top and also with shops there.
- Beautify (not gentrify) shop fronts
- Develop an architectural design theme for Frankston
- More partnerships with business and industry re community infrastructure

Promotion

Conference participants said:

- Encourage and promote iconic tourist destinations not just focusing on the foreshore; better promotion and communication on features such as George Pentland Botanical Gardens and using the Eastlink News.
- Bring Back ***I love Frankston*** campaign

Part 5 – Conference Transcript - Steps for the community after today

In this part of the Community Conference, participants were asked to consider the day's discussion, and to consider what steps the community could take to address some of the issues raised throughout the day.

The community said that they could assist with:

- Greater communication and greater knowledge of what council does.
- Promote council services.
- Lobby councillors to act on today's recommendations.
- Community members need to follow through and attend community consultation forums.
- Get a working group together from the community to develop the idea for the movie screen in Monterey Park.
- Community needs to stay involved and keep on submitting ideas.
- Forums for these projects in keeping up the interest.
- Disseminate these ideas into our communities and networks.
- Make the community aware of their inaction and be proactive.
- Make sure there are positive outcomes from the forum to encourage future forums and community input.
- Ensuring action from this forum will break down the barriers between council and community provided the community sees results.
- Get involved in community projects. Get involved with council via community groups and personally.
- Read council agenda and minutes. Visit council website and the Leader's Frankston City Council page and Frankston City Council News for an info session for community members to attend.
- Need more communication and coordination with each other within groups. Set up a service provider's network with regular meetings to keep the local groups in the loop of what each other are doing.
- Recruit new people as potential volunteers.
- Form lobby groups and rally support to encourage communication of issues
- Community gardens can be established. Just need the land.
- Community can make itself more aware of what services are already available and take some ownership for issues.
- Lobby and advocate - making the community aware of different issues by generating awareness and momentum.
- Get involved and get to know each other.
- As a community take on the commitment to destigmatize mental illness and domestic violence.
- Individuals - find the natural gathering place in their home suburb area and just get together.
- Have conversations. Think of ways to motivate, engage with all ages of the community.
- Set up a Tinder for council - Swipe for Service (an App)
- Engage with local councillors on a regular basis.

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- Education system to ensure everyone knows about all levels of Government
- People need to understand they need to be persistent and not be afraid to ask questions or be scared to share ideas with council.
- Introduce rewards and incentives for community service e.g. Free parking tickets or other
- Be proactive. Engage in social media more and seek out information.
- Lobby for council meetings to be televised.

Appendix 1 - Personal take-outs from the day

In this part of the Community Conference, participants were asked for their personal takeouts from the day.

Conference participants said:

- Suggest a name change from PARC to Frankston Centre for Gymnastics and Aquatics.
- Not everyone has internet and being governed by the internet has disadvantages.
- Well done council. Please communicate the major contributions and apply them as much as you can.
- Informative, good food, great venue, good mix of ideas and people but exhausting!
- Take back to community is the idea of the Kindred club and Down's estate.
- Mixed feelings about the process. Probably don't think it was representative of my ideas. It has the strength that individuals can put in ideas.
- Good opportunity to expand on ideas put on the online forum.
- A lot quicker process but there may be an issue of interpretation of individual comments.
- Reaffirmations of my beliefs in listening to the experts instead of the general opinion of the public.
- Need more grassroots community engagement - people need good connections to services.
- Need to take a longer term view of this planning process - we seem to be just looking at the next year - need to look 5 to 10 years!
- Today was great for networking opportunities - face to face - to share small and big ideas.
- Huge goodwill and great ideas, hope this just isn't a talkfest.
- A lot of passion and surprised at the attendance. A lot of goodwill and embracing of ideas to make Frankston a better place.
- More aware of how much Frankston City Council can do to benefit the community. Learned about priorities of what people would like to benefit. The bottom line is that each suburb has their own ideas on a project of their own.
- Our communities really care about each other. Big shift of what Council want compared to what the people want.

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- Showed that people care, would like to see Council follow up on the Forum and outcomes achieved.
- A more positive outlook on Frankston Council now. Not just fines! Not enough credit given to Council for what they are already doing given budget constraints. Not enough people reading the papers to realise this.
- Demands on Council and the requests, never enough money in the bucket and competing priorities need to be carefully considered.
- Captures lots of ideas quickly. A lot of information has been made available today by those in attendance.
- Learnt about how many community groups there are. Learnt about a few more gems in Frankston.
- I think the role of the council is changing with more focus on wellbeing. The community is expecting more from the council
- Liked that everyone got to have a say and the support of the council officers to help keep things on track.
- An awareness of the facilitators involvement and filtering of information given.
- Community consultation needs to go to the people and not expecting them to come to something like this.
- Ensure the report is written up in bold, simple wording that is communicated to residents
- Ideally could look at shorter forums with more specific topics so it doesn't take whole day
- Collectively this makes Frankston a better place - particularly like to follow up re parking, planning and balance between collecting rates as well as allocating infrastructure for parking.
- Would like a couple more with more hands-on activity at each table.
- Felt it was a bit confusing with an overload of information and different types of ideas. It needs to be more targeted or specifically related to an issue or a few issues, but still also like to know about big picture.
- Attending today and having a say in Carrum downs has been a good opportunity to be heard and valued.
- Through the day this has been come apparent that there are many services and organisations present in Frankston North.
- One of the great things today is the opportunity to meet many first timers in this process. This is a good example of listening to the wider community

Appendix 2 - Reactions and suggestions for process improvement in the future

In this part of the Community Conference, participants were asked to give feedback on the format of the Conference and suggestions for process improvements.

Conference participants said:

- Structure of the day has been brilliant and very engaging. Council needs to adapt this model and conduct quarterly.
- First half was more structured than the afternoon - the afternoon seemed to only evoke more ideas.
- Very well ran day, well worth a repeat. Will there be much of a follow up? It would be great to have this every year and review some of the points and outcomes.
- Today was a good opportunity to be heard and it would have been good to have more people hear representing their local area - maybe put a notice in with the rates notice.
- Excellent process for the amount of ideas presented.
- Unbalanced with no time to cover broader issues. No time to put your hand up for issues and questions.
- Negatives of today - pushing us through without deeper discussion, micro matters that are in the context of major strategic plans
- Excellent forum. The forum has been a great way to have a voice
- The facilitators have done a great job today keeping us on track and motivated.
- Time of the year is an issue.
- Too long of a day for many people - we can see why it is needed but it may put people off initially.
- Sincere attempt by the council to find out what people do want, would like more council communication in print was too fast for little me
- Question time too short to talk through issues.
- Good idea needs more people and needs working on. Publish the results of today in order to get more people next time.
- Generally the forum was run well with mixing up and meeting like-minded people.
- Live streaming and twitter feed. This should have been live on twitter and Facebook with Twitter embedded into the day.
- Council tried hard. Shame on the 46 people who were invited but didn't bother to come!
- Need closer screens, screen is hard to read from that far away. The text was too small. Screen with writing is too small not everyone could see what was written.

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- When discussing the world Cafe with speakers, it was very hard to hear. My ability to contribute to the idea was limited.
- It was hard to hear or to speak even at your own table, because of the background noise.
- Too hard to prioritise from that long list. Need to focus on the positive outcomes of today.
- Managing expectations of today - what will the outcomes look like and will our expectations be met by the end of the day.
- The online questionnaire didn't target some of the right groups e.g. seniors. Youth was also missed in the demographic. Maybe have a youth forum like this to capture that missed demographic. Need more Youth involvement in these forums.
- Next time, time keepers need more power, but time keeping was good.
- Useful because it is sharing ideas, priorities and added more knowledge in regards to environment, reaction, safety, business amongst other things. At the end the council will decide after all of this collected information from participants.
- Longer leading time to promote forum i.e. get more youth involvement. Consistent communications to advertise the forum.
- More multicultural discussions and involvement. Nice mix of people which brought different experiences and ideas but need more of a diverse mix of people involved (CALD) and disadvantaged.
- No support for voting on the day, didn't realise voting online would lead to additional voting on the day.
- Next, do a new online survey of the key initiatives that were identified today so that all of Frankston community can have the chance to vote.
- There appeared to be some bias. The same ideas were always on the first page.
- The format for each of the issues was the same. The formula didn't work for all the issues. Got a bit confusing
- I thought it was going to be hearing more about each thing. Didn't realise it was going to break off into local areas.
- Very hard to hear. Table set up needed to be different.
- Suggestions to council seemed like a rehash of what we had already done.
- Table allocations worked well and breaking the day into segments worked well.
- Double registration - once for forum and then again for presenting ideas/votes was confusing. Full registration to the forum may have put people off.
- It is great that Frankston Council trialled an online forum. Ideas posted online inspired me to attend this forum.
- Voting process discouraged spreading your votes amongst worthy projects if you were passionate about only one.
- Needs to be a follow up meeting with a draft report so it can be community reviewed.
- Less carbohydrate catering- but there sure was plenty! Try Coffee carts.
- It would be good to see more, if not all, councillors attend.
- Overwhelming process and that translates into the event.
- Not satisfying to leave without having voted on priorities.

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- More information about what is happening on the day and more visual information would have helped.
- Timing - 2 minute's not long enough to discuss ideas for a 10-year plan - needs to be an ongoing discussion.
- Needs to be consistent - stick with one idea and follow through.
- No focus on strategic plan - detail was lacking.

Appendix 3 – List of all ideas posted on OurSay page according to theme

From 24 October to 2 December 2016, an online social media forum provided community members with an opportunity to share, comment and support ideas for Frankston's future. Over 400 people took part in the forum. This is a verbatim list of all ideas posted and the number of votes recorded. Note that it is grouped according to themes, rather than priority votes.

COMMUNITY WELFARE/SOCIAL SERVICES (ALL)

IDEAS	VOTES
Kindred Clubhouse recently opened its doors in Frankston. It is run by volunteers but only for 4 hours on a Saturday at this stage. This evidenced based model helps people with mental illness recover. It is a safe and welcoming place where people can come for a meal, mix with others, participate in work and find pathways back to things like employment. The Frankston community I would love to be a part of would support those who need a hand. Our vision is for Kindred to have its own location and be able to open every day of the week, to support anyone who wants and needs support and to allow people who have it pretty tough find ways to make life a bit easier.	333
A Frankston Child and Family Community Hub where people of all ages can get and give help, and take care of each other. Different services in the community could integrate to ensure within the one space, supported by online connections, needs are met to solve problems and create wellbeing. This Community Hub would join up funding from all levels of government to give a more efficient and effective use of professional and volunteer support with a Community Advisory Council to assist with planning and operations.	205
A "Changing Places" facility (adult change room and toilet for people with severe physical disabilities and their carers can use) on the Frankston Waterfront, somewhere near the park and information centre and at the Frankston Train Station. If these are factored into the planning stages, it does not cost anything extra and would create more opportunities for sustainable employment for people of all ability levels as well as sustainable accessible tourism. Please have a look at this link to help you understand what I am talking about. http://changingplaces.org.au/	84
The closure of citylife and the breakfast club has affected so many. 3000 meals a month have been lost. It has affected homeless people as well as people who need company. It was like a family.	60
Who loves a Rainbow??????	37
Everyone does and I suggest that we paint the arches of the footbridge over Kananook Creek at the Mouth entrance	

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to the bay in the Rainbow colours so everyone can enjoy it, this has a meaning for all from grandparents to toddlers and shows that Frankston is up with the times and does support the GLBTI community as well and is a good supplement to the raising of the Rainbow flag at the council offices on Idahot day. Please support this worthy cause as was first suggested by the secondry school students at a meeting back in 2015.	
<p>The importance of play and socialisation in a child's early years can help to make socially and well adjusted individuals later in life. The AECD Study in 2015 showed good participation in early childhood services resulted in lower rates of vulnerability at school entry. If kids are socialised and have the opportunity to play especially between the ages of 0-2 are less vulnerable Socially, Physically, Emotionally, Language skills, emotionally and in general knowledge.</p> <p>I am very passionate about creating connectedness in the community and reducing social phobia that many mums may have. Being a parent can be very challenging and mums may feel frightened coming into a playgroup for the first time out of fear of being judged. My idea is to bring the playgroup to the community. A mobile pop up playgroup where parents and kids can be seen playing and interacting in the community and at a low cost to the the family. The locations I would like to take the pop-up playgroup would be in parks, playgrounds, shopping center's, newly developed family housing areas in the Frankston area. This method will help to reduce the inhibition for new parents and as a new person to the playgroup. Thank you for voting!</p>	21
I would suggest a GLBTIQ cafe where we can relax, meet others and develop as it grows. Poetry readings or any other skills to draw on from the clientele would be great.	8
Move social service hubs to the border of Frankston North and Carrum Downs to balance out the culture and demographics of the CBD. Conserve the foreshore area and ban inappropriate development. Need bins on foreshore - absolutely filthy and full of litter on warm nights and patrols to ensure families are safe. Progressive and intelligent leadership that doesn't override the specialist advice of other professionals and has a clear vision for a green, diverse, safe and bustling bayside destination City. A city that attracts people who will spend their money activating businesses. A city you visit to spend the day or night at Melbourne City standards.. to eat good food, see good music, access great shopping, extended and well resourced arts precinct, foreshore, free family activities and plenty of free and accessible carparking. Shortage of parking and expensive car parking is a problem that's just getting worse (esp with all the high rises on the cards) that the city will be more inaccessible, visitors deterred and businesses affected.	8
Together with other Victorian local councils, Frankston City Council could publicly acknowledge its commitment to older people by becoming an Age Friendly City (http://www.mav.asn.au/policy-services/social-community/ageing-disability/ageing/Pages/age-friendly-cities-communities.aspx) where the focus is on active participation, respect, health and wellbeing, support and socially connectedness. Age Friendly Cities consider transport, housing, social participation, respect and social inclusion, civic participation and employment, communication and information,	4

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community support and health services, and outdoor spaces and buildings.	
There are a lot of seniors in the Pines. There is nothing to do on the weekends. It would be good to use the hall at the Community Centre for one or two weekends a month to play cards, get together etc.	4
Food trucks to provide free food for homeless people in Frankston central	3
What makes a healthy community? I want all Frankston residents to have the opportunity to thrive regardless of their age, race, religion, abilities, income or education. There is no point building bigger hospitals to cater for a sick community. The City of Frankston has one of the highest hospital intakes in the state. Perhaps we need to address why this is the case. Ideally, we want our hospital queues to be reduced. We want to live in a healthy community by promoting healthy attitudes, safety and general well being for all. If it takes ten years for the thinking to shift then so be it, but the conversation needs to start. All levels of government seem to address symptoms but not prevention or the cause.	2
more community centres in every suburb and more activities at each centre	1
The need for a fully accessible bathroom facility (changing places) within central Frankston would be a valuable and overdue discussion topic at the pending community forum.	1
Hello, my idea is that all kindergartens provide an 'early" care service. As it is, if you're a working parent you can have your child minded before hours at a creche, but when the child starts kinder the early part of the care stops. That's a bit hard on parents who start earlier than 9:00 or so.	1
I would love to see more affordable sporting programs available for families with toddlers and young children in the frankston area eg soccer, cricket, tennis, gymnastics, dancing etc.	1
All are available currently and are extremely expensive weekly or by term.	
i have several ideas. Discuss when disabled parking around Bayside Shopping Centre will be available.	1
I am concerned at the shocking waste of food being thrown away by food court vendors at bayside + , when it could be given to deserving residents. Investigate launch housing website - a Not for Profit renting service for low cost renters. .;	
There needs to be more local transport options in Frankston North, along with more disabled facilities and more parking at the Frankston North Community Centre. The Community Meals that happen at the Frankston North Community Centre on Monday nights should continue	1
We chose Frankston as our new home 7 years ago when my family of 5 moved to Australia. The vicinity to the beach and the variety of potential options for creating a new start- Frankston was love on the first sight. Our decision to stay	

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<p>here was on the one hand inspired by the fabulous schools we had access to and on the other hand the palpable, energetic change towards a versatile, confident and vibrant Suburb itself.</p> <p>My passion is promoting community health and well being through the power of movement and exercise. I do this through my business as a Personal Trainer and Physiotherapist but also in community and school events, lectures, health talks and on social media. In my over 25 years of experience in these fields I was fortunate enough to meet many like minded people, who all aim to make their local community a better place. By the way I believe we are incredible spoiled with our Frankston beach, that's why I am also part of the local Beach Patrol group.</p> <p>My vision for Frankston is that Frankston becomes a pioneer in promoting a healthy and active life style. Frankston should be known as the City on the bay that is courageous and proactive in addressing modern day problems, throughout all community facilities, schools, parks, foreshore management and city council.</p> <p>Unfortunately I cannot be there on the 3rd of December due to a family visit in Germany but I would love to contribute to the Think Big for Frankston idea. Please keep me in your distribution list ĩ Š</p>	
It would be good to have a community bus at the Community Centre. There are a lot of groups that use the centre that could use the bus to get out and about.	
A dance for the seniors, that could be held at the Frankston North Community Centre	
There should be massages available at Frankston North Community Centre. The Centre or local schools could also have music/bands for people to enjoy.	

COMMUNITY WELFARE/SOCIAL SERVICES (YOUNG PEOPLE)

IDEA	VOTES
Addressing local youth unemployment: Every major tender, project or event in Frankston City should have a requirement to provide a certain number of traineeships, work experience opportunities and internships to local young people (Frankston City postcodes) who are struggling to find employment and are disadvantaged. Eg. Frankston Station redevelopment, major events, etc. The bigger the project, the more opportunities need to be provided to local young people. Council can work with local organisations such as BSL, headspace, council youth services and	114

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SalvoCare to identify young people suitable for the opportunities and those organisations can in turn support the young person. This will help young people by giving them practical workplace experience, on the job training and the all important reference to help them gain a strong foothold in sustainable employment. It will also help them to feel supported by their local community and improve their self-esteem. Genuine opportunities and not work for the dole.	
Council are very well placed to provide a broad range of traineeships and genuine work experience opportunities to local young people and need to be more creative and proactive in engaging young people in meaningful opportunities and support and encourage local business to do the same.	
Frankston North Skate Park at Monterey Reserve: Frankston North young people leading an 'Art Project' using the skate park as the canvas. Community focused project to engage our young people in the community in which they live. This would be an Awesome project,	91
Place concrete outdoor table tennis tables, drinking fountains and seats on large nature strips in neighbourhoods for our youth to encourage outdoor play, as found in European and Scandinavian countries. Our young people do not know their neighbours as we did when growing up, helps develop a sense of community and belonging.	3
Together with other Victorian local councils, Frankston City Council could confirm its commitment to giving every child the best start in life by becoming a Child Friendly City (http://www.vlga.org.au/Policy-Advocacy/Victorian-Child-Friendly-Cities-and-Communities-Hub/Victorian-Child-Friendly-Cities-and-Communities-Charter). This would publicly recognise the ongoing need for child friendly environments that consider diversity and ensure that children's voices are heard.	
A bigger contribution to the youth services departments. Particularly the youth music. Frankston has an abundance of talent and music services in highschoools need to be supported more. Give them more opportunities to perform in a public space like Frankston waterfront Festival, live gigs at halls and open mic nights! :)	1
Greater funding and access for youth events, activities and mental health services outside of the direct Frankston central area (eg Seaford/ Frankston south)	1
Basketball hoops, blue light discos and boxing for the youth of Frankston North.	
I am an employee of a government based early intervention service in the Frankston Shire. I am also the parent of some adolescent children who regularly have to travel to Frankston to get to school. I would like to talk about increasing services for disengaged youth, because this is such a huge problem for the peninsula area but in particular the Frankston area and particularly the culture around the Station. I would like a more outreach model looked at for the Frankston area, and this could be started as simply as some of the youth services running a regular BBQ around the station while engaging with the young people and handing out free sausages. They could also be telling them about their services, putting up display boards about their services and handing out fliers that might actually get the	

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young people to come down and engage with their services, because at the moment, the young people are sitting up at the station and getting involved in drugs and alcohol and stealing and lots of other anti-social behaviours, while the youth workers are sitting comfortably back in their youth resource centres. So we need to get the youth resource officers out and mingling. And that includes YSAS. That includes all the services for young people - it includes headspace and letting the young people knowing what's available for them to give them support, because this problem is only going to get worse. Thank you	
More safe "Youth" hangouts 24/7, a place where our Youth can go and feel safe, have access to counselling and health care professionals. After all they are our Future!!	

INFRASTRUCTURE

IDEA	VOTES
<p>DOWN'S ESTATE COMMUNITY PROJECT (DECP) is an exciting project with great opportunities to strengthen our Frankston/Seaford community.</p> <p>WHERE IS IT LOCATED ?</p> <p>Down's Estate is 50 acres along Old Wells Road in Seaford, across the road from the Motorbike Club. It was last used as a farm by Harry Down, and now DECP is applying for a licence from Council to use this iconic site beside the Seaford Wetlands for the community's benefit.</p> <p>THE STORY SO FAR...</p> <p>Years of dedicated work by a passionate group of locals, have managed to save the old Farmhouse, and the big Shed from being demolished. That group, joined by some new blood, are now incorporated and working to initiate this project as soon as possible. This follows intensive consultation with Council, discussions with Councillors and gathering support from respected community groups and organisations.</p> <p>WHAT IS PLANNED ?</p>	257

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<p>Picnic tables and seats, walking trails, revegetation programs, planting food gardens, an orchard, environmental education and training, all built with a base of community skill sharing. We will tell the stories of this site with the Indigenous connections to the land and its stewardship and also the white settler and ecological history of the area, to enrich our community identity now and into the future. Community interests will guide other activities such as Music, Arts and Crafts and community events. We aim to have something for everyone.</p>	
<p>One of the many ideas I would like to see for Frankston is a Sound Shell to be built in Beauty Park.</p> <p>This would provide a great place for the community to come together for such things as community based performances including music, cinema, performing arts and the like whilst further strengthening our great community and cultural diversity.</p> <p>In addition, it would provide a perfect stage to host events such as Christmas Carols which could be held in conjunction, perhaps, with the Christmas Festival of the Lights. Council could also hire out the use of the Sound Shell to other community interest groups such as schools, for example, to host their own events and thus recover some of the cost to erect and maintain said Sound Shell.</p> <p>The cost to build it could further be supplemented through such things as State Government Grants and other similar funding opportunities targeting at strengthening performing arts, cultural diversity, sustainable design and practices to name but a few as the design could also incorporate features recognising our traditional land owners, Frankston's history as well as utilising sustainable building practices including solar power for all lighting and any form of application as required.</p> <p>By building the structure to face W/NW may also be of benefit to the design as this could help to reduce noise disturbance to neighbouring properties with additional trees planted to absorb other emanating sounds.</p> <p>In summary, the Sound Shell would provide a great place for the community to gather, celebrate whilst potentially being a leader in recognising our past and showcasing our (Frankston's) future.</p>	65
<p>Do you like to watch the first grade art works in Frankston that needn't to go to China, Japan, France, etc.? It can be true since I have a lot of the best art works from the Chairman, Vice Chairman, etc. of China association of Chinese</p>	35

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Calligraphists, painters, artists, etc. If we can build a museum in Frankston, exhibit the best art works in the museum, all the people in Frankston can visit the museum everyday. You can watch the art works whose art works are hanging in the centre government in China, exhibit in Paris holding by the UN education and science organization, exhibit in the museum of Japan, etc. How to build the museum, need all the people in Frankston to support, get the donation from the citizens here, the foundations, the businessmen, etc. We can do it now if we have enough fund for the museum. The museum will attract many and many tourists around world, get a lot of work opportunities and income for Frankston. Do you think it is a great opportunity here? Please support it, and make it happens immediately. Many thanks	
Carrum Downs and surrounds could really benefit from improved infrastructure in our parks or a centrally located park within our community. Improvements could include an outdoor amphitheatre or entertainment space with power, lighting and toilets. Playgroups, kinders, childcare centres, youth groups, churches, seniors, theatre groups, schools etc could utilise it for concerts, displays, events, festivals etc etc.	7
Need more benches, seats and tables in parks and gardens. Encourage people to stay longer and make it easier for families and elderly.	5
Upgrading of the toilet block, both inside and outside, at Monterey Park in Frankston North.	5
To connect the path from the yacht club to the board walk towards Waves. At the moment it is a dirt track which is very difficult to push my wheelchair on. The Frankston board walk is a terrific area & is used by many people & families. Please improve this well used path so that we can all be fit & active.	
Train station similar to Bayswater, where station and train line go underground and incorporates shopping strip.	2
For many of us who have mobility scooters, find it difficult to find recharging (240 volt) outlets for our scooters . i would like to see more outlets available with overhead cover for the wet days .	2
Have a bike/walk track from Oliver's Hill Jetty car park around to Davey's bay so we can all share its sandy beach.. Its only a kilometre.	2
i would like to see more attention being had on the public toilets around Frankston. a lot of them are really dirty and unsafe to use. there needs to be upgraded toilets and more lighting to make it safer.	1
Wirilda kindergarten in Frankston North needs a bit of a facelift. Not many people know it is there because the front is just a blank brick wall. This is a fantastic facility that offers our pre school children a warm and safe environment to learn and play in. It would be great to see this reflected in its exterior.	1
I'd like to see nice gardens in Frankston North with benches, lovely trees etc where people could meet. They are beautifying the skatepark, maybe near there. Something like the Pentland gardens. A lot of units don't have gardens, and it would be nice to have somewhere to sit or relax.	1
Every day I ride to work past the DEPI site on Ballarto Rd, watching over the past few years as the poly tunnels and	1

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<p>facilities gradually waste away. I know the DEPI is a state government body, and it would be a mammoth task to get access to it/buy it, but it would be such a great site to have a community farm, providing community grown fruit, vegetables, eggs, honey and possibly even meat. This could encompass volunteer or paid work from people who are looking for work, or new skills, and might be able to sustain itself on proceeds from sales of produce. It could also serve as an outlet of free or subsidised fresh food for those of which food security is an issue.</p> <p>Obviously this idea needs a lot of fleshing out, and would need substantial hours put in from many volunteers to get it off the ground, but I can't help but cringe at the waste that the site portrays, every time I pass.</p>	
<p>I would love to see the following come to fruition in Frankston City. They would add value to the Frankston experience for both residents and visitors.</p> <ol style="list-style-type: none"> 1) Glasshouse cafe in Botanic Gardens 2) Waterplay fun park at Waterfront 3) Extend the Waterfront boardwalk so it connects directly through the dunes to Seaford and ideally up to Keast Park 4) More street tree planting 	
<p>Fixing up fences along pathways adjoining Aldercourt Primary School. These fences have nails jutting out, posts are on the pathway and many fences have gaps in them, making it look very unsightly. These fences are also often have graffiti on them.</p>	
<p>I would like Frankston council to spend more money on the waterfront/marina area's rather than the wasted one million plus they are spending on Ballan Park. All you can see is skate board ramps etc and it's a known fact that all they attract is undesirables.</p>	
<p>We have several north/south roadways/corridors including Nepean Highway, the Frankston Freeway/Marooduc Highway, and the newer Frankston By-Pass. What we do NOT have are some East-West roadways/corridors to handle large volumes of traffic. I reckon it's time that we should see some construction of major "feeder" roads/highways/freeways which run East and West from Port Phillip Bay to the Frankston By-Pass along corridors to the north, center and south of Frankston.</p>	

PLANNING

IDEA	VOTES
Amend the local planning scheme (Municipal Strategic Statement) to ensure it supports the health and wellbeing of the local community by ensuring that strategic planning, land use and development decisions consider the impact on	5

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the health of residents and the liveability of our municipality - for example, ensuring connectivity / walkability and facilitation of active travel, facilitating 20 minute neighbourhoods (every home has local services and facilities within a 20 minute walk, cycle or public transport trip), and minimising food deserts (urban areas where it is difficult to buy affordable or good-quality fresh food).	
I would like for Frankston to be a place that people want to come back to with more colour (ie Mediterranean colours). I Interesting architecture and features (ie water features). Retain open spaces and develop them. More rigorous rules re height and style of buildings. Don't make the same mistakes of other suburbs (ie slums of the future). Thank you.	1
<p>Appropriate development is essential.</p> <p>Adequate Growth Zones can be placed sensibly along SmartBus routes and major roads, as well as in the (currently too quiet) heart of Frankston City.</p> <p>State legislation requires amendment to ensure that:</p> <ul style="list-style-type: none"> - sufficient off-street parking is mandatory so our streets do not become more dangerously cluttered with parked cars - garage sizes must be increased to accommodate a large 4WD, rather than a micro-sized car or the lawn mower and a few tools <p>One car space per bedroom may work for inner city suburbs, but it doesn't work for outer suburbs. Who would use public transport when travelling from (say) Frankston to Berwick?</p> <p>Where do your visitors park? Do they use public transport?</p> <p>Refer - http://www.seafordcc.org/forum/viewtopic.php?f=4&t=214</p>	
Reduce the amount of subdivision within the Frankston Heights area. Subdivisions planning approvals have sky rocketed within this area, changing the suburb permanently resulting in increased traffic and fewer places to park. It is already difficult crossing Heatherhill Rd, Hillcrest Rd, Lee Street safely. And getting access to the playground at Jubilee Park via foot especially with children in tow is difficult to do safely due to issues with traffic. Increased traffic is also impacting on the usability of the Frankston to Baxter trail due to the high amounts of traffic at the rail way crossing at Hillcrest Road.	

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LEISURE & PARKS

IDEA	VOTES
Free outdoor cinema in monterey community park, use the giant pavilion that is goin to waste.	162
A properly fenced in dog park, like in mount Eliza. Builds a great community feel with people interacting and meeting from all walks of life.	24
More dog friendly areas that are appropriately signed and are safe for dogs - fenced areas so that dogs are kept safe from those that do not want to be near them. Also a dog friendly beach where dogs are able to be off leash at all times of year and are able to swim.	8
Carrum Downs needs a swimming pool. The pools currently are all in Frankston area.	7
The council has invested a heap of money in public seating, how about a few tables with a chess/checkers painted on them.	3
I would love to see the parks and playgrounds of Frankston become more children and family friendly, so that we all feel a sense of 'ownership' and 'belonging' in our local public spaces. Perhaps we could have 'Friends of.... playground' groups, where people are happy to say hello to other families they haven't met before. If bins were provided, and perhaps bags, we could pick up the rubbish we see and maybe have an occasional community picnic day or a 'pop up playgroup' at our local park. Some of my local playgrounds in Frankston North could do with a bit of a council spruce-up as well - a lick of paint and some appropriate plant pruning and planting (eg Armata playground)	3
I like to see a water park similar to waterworld idea for the children to have a nice place to play	2
A fenced dog park, with proper dog disposal areas. Would be great for people to come together and bring their dogs	2
Create an an "Off- Leash" dog area that is: 1) fully enclosed & wired to a height of 900mm, 2) has enough space for a medium sized dog to run vigorously 3) has 2 or more entrances 4) has 'Doggy bag dispensers' at each entrance together with a rubbish bin to contain the deposited 'doggy bags' 5) has a Water supply for both dogs & owners (Mornington Off-Leash area is my inspiration for this) 6) has seating for owners (especially for older owners) & shade for dogs & owners 7) has 'features of doggy interest' for 'scenting - peeing' 8) has off-street parking for 6 - 8 cars I would suggest an area off Lehmann Cres, at Monterey Park. I would also suggest the Council facilitate an	2

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<p>opportunity for dog owners to have a say in the design of the "Off-Leash" area.</p>	
<p>WHY MORE GREEN SPACE?</p> <p>Simply put, green space is good for business, good for people and good for the environment There are benefits for almost every kind of organisation, from every kind of industry.</p> <p>PRODUCTIVITY</p> <p>Plants and trees enrich work environments. In fact, it has been found that those working in "green" environments are 17% more productive than those in bare spaces without trees and plants.</p> <p>COOLER CITIES</p> <p>Everyone knows it's cooler in the shade. But did you know shade is also valuable? For instance, trees drop temperatures by up to 8 °C, reducing air conditioner use and carbon emissions by an estimated 12-15% per annum.</p> <p>HEALTH & WELLBEING</p> <p>83% of Australians see green space as a place for relaxation and taking time out. 73% see their garden as a sanctuary for their mental wellbeing.</p> <p>COMMUNITY CONNECTION</p> <p>89% of respondents in the Global Green Space Report consider having access to green space a human right. In addition to the mental and physical benefits of green space, it is a valuable way for people to connect to each other.</p>	
more dog parks in every suburb.	1
Positive feedback about children's playground eg foreshore and ballam park.	1
free parking at the beach, dog walking area	1

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When I ride the train into Melbourne I get really impressed when going through a few of the suburbs where I see nicely maintained streets, curbs, lawns, trees, shrubs, gardens along public streets near the train tracks. The areas look clean and inviting. Then I drive along Cranbourne road and see areas where there are no curbs, the shrubs are over grown, there are unattractive gravel sides to the roads, weeds grow up everywhere, there is lots of litter, and it's generally unattractive. This is a main corridor to our city. I should think we would want to make it much more inviting for anyone coming to Frankston. The same thing could be said for Frankston-Dandenong Road. The city does a great job with gardens along Nepean Highway. Perhaps this kind of effort could be expanded. In general I think we just need to "Make It (The City) Cleaner". I've live in places where this was a big push. I fear that we are seeing more and more litter, graffiti, etc. and need all the help with can get to prevent things from going down hill.	1
I would love to see the parks and playgrounds of Frankston become more children and family friendly, so that we all feel a sense of 'ownership' and 'belonging' in our local public spaces. Perhaps we could have 'Friends of.... playground' groups, where people are happy to say hello to other families they haven't met before. If bins were provided, and perhaps bags, we could pick up the rubbish we see and maybe have an occasional community picnic day or a 'pop up playgroup' at our local park. Some of my local playgrounds in Frankston North could do with a bit of a council spruce-up as well - a lick of paint and some appropriate plant pruning and planting (eg Armata playground)	
We desperately need an off-leash dog beach. The nearest beach is Carrum, and I would like to be able to have a beach in Frankston.	
The public toilets in Ballam Park need upgrading. It's too far away from the main area. There is nowhere to leave the dogs and the kids get scared and so do the dogs. Have environmentally friendly toilets.	
In Carrum Downs we have parks for kids ,Teens , but nothing for adults. I would like to see a couple of exercise items like they have in Sandara park on Sandara Dr. Sandhurst. It a kids park with 2 machines for adults. I would like to see the same in couple of parks closer to Greenwood Reserve and Gamble Road. I am sure it will help in us seniors keep fit.	
"Carrum Downs really needs some good local facilities.Â Number 1 would be a decent public swimming pool/leisure centre. Number 2 would be a big modern retail shopping centre with some nice restaurants.Â Number 3 would be a Cinema. There seems to be plenty of land around with houses being built on or business units which seem to be empty, but no public facilities, we dont all want to drive or take public transport to Frankston. The reputation of Carrum Downs needs to be improved. The whole place needs modernising.	
A sports training centre was set up in Seaford as a training centre for the St Kilda Football Club. When it was being built the community was told it would be available for the Community to use. This has not happened. Now that St Kilda Football Club is about to move out it is a great opportunity to fulfil this promise and make this facility available for the betterment of the Frankston Community.	

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For several years I have been taking the Seeing Eye Dog puppies I look after, to a fenced in area in Mornington so that they can run free with other dogs and it is surprising the number of people I have spoken to from Frankston who take there dogs there	
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ECONOMY, TOURISM & EVENTS

IDEA	VOTES
<p>A WORLD FIRST COMMUNITY, BUSINESS AND TOURISM VIRTUAL/360 DEGREE INTERACTIVE ONLINE MAP & DIRECTORY</p> <p>Imagine being able to view an online interactive map and directory from anywhere in the world that would virtually transport a person to that business or location and view that space like they were actually there. Stimulating our local economy and changing the unwarranted stigma and perceptions attached to our awesome city</p> <p>Our Think Big Idea would involve and embrace the following;</p> <ul style="list-style-type: none"> - Showcasing Community Events, Local Business, Tourism Hotspots, Local Parks and Recreational Areas - Immersive 360 Degree Videos Hosted by Locals, Business Owners and Council Members - Permanent Touch Screen and Interactive Installations through Frankston CBD and Tourism Centres - Council Backed and Supported to Stimulate and Encourage Local Business and Community Involvement - Creating local job opportunities to capture the content needed to create such a directory - Integrating Frankston Council's Splash Card Loyalty Program 	130
I think restaurants along highway should be able to have tables and chairs on pavement with awnings and heaters as you see in other suburbs. People like to eat outside and this could generate more business. Love to see people out and about, other than the nightclub patrons!	15
Attracting government departments to set up offices in Frankston and boosting local jobs should be a top priority for the city. I travel from Seaford to the CBD five days a week to work on Spring St and know others who have to make the long trip to work in government jobs that could easily be located closer to home, if office space was available within the Frankston council area.	7
More free parking around the city centre	7
The proposed marina would be a focal point that people would flock to and boost tourism, local businesses and would give local residents lots to do at the foreshore. The food trucks were a great addition to the foreshore and it would be great to have them more frequently. We dont take enough advantage of our seaside location. a foreshore market	5

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would be great.	
More coffee shops along the foreshore. Between Sofia's and the life saving club. And back from Sofia's to Oliver's Hill. Not enough options.	4
Free parking in shopping centres. And more places to park or longer times.	4
So I thought I would venture into Frankston City.... Nearest on-street parking after driving around for nearly 15 minutes was in the street running down from Officeworks All good and well if the legs are able. I don't particularly like the Bayside Centre parking. That aside, most of the nearby parking is usually taken up by shop workers and tradies. Perhaps as part of a parking solution, Council could look at a park and ride for workers for the CBD. If it is that difficult now, I can't see the Christmas period being any easier. At least after the long walk I got time to have a coffee without being restricted by time and got to see a green patch of fake grass in Station St Mall with some attractive plant boxes around it but not much else apart from those smoking. The truth is, when Bayside Shopping Centre was built it killed the surrounding shopping areas with its featureless solid walls. Great that Council is wanting to bring life back into the area. I think they just have to consider satisfactory parking arrangements if you want to attract the people and keep them there.	4
The recent Long Lunch on Wells Street was an amazing event - such a great low-cost community event. Frankston City Council should embrace this inaugural event and ensure it continues at least annually. Nearly 700 people attended with little publicity, imagine how it could grow next year with just a little promotion. This event brought together the community in a very relaxing atmosphere, where they enjoyed nearly four hours of superb entertainment by local bands (including the fabulous Frankston High School Stage Band), along with a range of low-cost lunches from local traders. What a great way to celebrate our local community and all that Frankston offers.	4
Hello, ask Ron Barrassi to come and meet the people of North Frankston. He's an inspiring guy, community minded and I am sure many down here would come out and see him. I would. Tim.	3
My idea is for community to celebrate Community Reading Days where community takes responsibility for its own literacy. Reading stations are organised up and down shopping strips and readers are your local traders or volunteer readers. Kids, teachers, carers, parents, and grandparents all come along to listen to locals read stories. Come along dressed up as a book hero or character. Collect stickers and bookmarks along the journey. It's a fun, active and inclusive community activity.	3
Improved parking the shopping area	1
Increased or improved signage for tourists spots eg McClelland Gallery	1
More shops and cafes along the foreshore. More opportunities or reasons to go there or stay longer	1
free parking at the beach, dog walking area	1

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I'd love to see more encouragement for businesses to fill up the dead parts of Frankston CBD and the surrounding areas. The old Savers building on Playne St. or the now empty buildings along Clyde st. Mall would make great locations for some new cafes or restaurants. And incentivising increasing the amount of local businesses in Frankston will provide more local jobs too.	1
<p>I recently attended the Art Centre cultural centre to see the Royal Scots Dragoon guards perform.</p> <p>I was saddened to see many elderly and infirm struggling to get to the first floor by the stairs, seating was inappropriate around the foyer many elderly unable to get up from very low benches requiring assistance. No toilet upstairs. I have heard a lift may be being installed would be great.</p> <p>Someone also complained that there was no lift in the car park at Frankston hospital,</p> <p>Would be great if we could encourage more positiveness in reporting Frankston as a beautiful and largely safe place to live, currently has an unenviable reputation for drugs graffiti and bogan behaviour,</p> <p>Recently told a friend that I was going to the Frankston culture Centre she replied that's an oxymoron culture? Frankston?</p> <p>Love living here wish we had a better reputation feel uncomfortable some times saying I live here.</p>	
To have more live music in the local area to support local bands	
More local music and a cat cafe	
Build a Tesla super charge station	
Shops and cafes and restaurants need to be scattered along the beautiful foreshore. This will bring tourism and add character and class to Frankston. Foreshore accommodation would also be beneficial, boutique style. Given that the beach is a central feature of Frankston, anything that enhance that area will be positive change to Frankston , residents and visitors to this beautiful bayside town.	
Concession tickets or exclusive parking zones to Frankston residents for any local community events, such as Sand Sculptures etc. Often due to a lack of parking and these events being heavily advertised and supported, us local residents lose out on attending when we really want to support and participate in these local events.	
The Frankston Central Business District NEEDS TO BE DEVELOPED with more parking, more housing - both regular and low-cost.	

THINK BIG – COMMUNITY CONFERENCE TRANSCRIPT

<p>SUBURBAN STREETS AND CHARACTER needs to be retained. More people moving in, subdivisions and units can be managed if CARS ARE PARKED OFF-STREET. The State Government needs to be lobbied by all Councils to increase garage sizes to allow a car to fit in them.</p> <p>POPULATION increase is one thing. Not being able to drive safely through suburban streets is quite another.</p>	
<p>I have been writing to master chef Neil perry ,asking him to consider opening a trendy Hamburg place or Restaurant in Langwarrin as we only have a pub and takeaways ,also a function centre or large restaurant at Mc Clelland Gallery for local students to have Deb balls and graduations, give them a reason to love our community with happy memories made here not Wanterna ,somewhere for large local business functions ,I have had Langwarrin Design Line hairdressing salon for 31 years in May congratulations this is a great idea. 54 years living in Langwarrin I love Frankston.</p>	

ENVIRONMENT, SUSTAINABILITY & STREETScape

IDEA	VOTES
<p>Planning for our future, long-term challenges like climate change, increasing population and how we can be more sustainable, such as more green and efficient buildings, great public transport with connected walking and bicycle paths, incentives for businesses and local jobs creation, solar on roofs and rainwater tanks, affordable housing, diverse open spaces for people as well as for local wildlife...</p>	21
<p>More cities around the world have started planting fruit trees and veggie boxes on nature strips and in parks which has a bunch of great effects: kids get end up educated as to where their food comes from, less fortunate are able to bring down their grocery bills, it creates a great sense of community and encourages sharing, and it just looks good too!</p>	21
<p>Council needs to better support environmental sustainability by:</p> <ul style="list-style-type: none"> - Maximising the amount of annual hard waste collected that is recycled or reused (to minimise the amount that goes 	7

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into landfill - currently many items that could potentially be reused / recycled and generate a revenue are crushed and put into landfill)	
- Allowing residents to donate saleable items to the Frankston Recycling and Recovery Centre Treasure Chest Shop directly and without charging them a fee at the gate to do so! This could be a potential employment opportunity via a social enterprise - here is a great example from another municipality: https://outlookvic.org.au/environmental/mornington-resource-recovery-centre-and-outlook-market-shop/	
can we have 1 day a year when we can take anything to the tip for free	7
Green walls, green roofs, combat urban heat island effect and make a visually stimulating town centre with functional street art. Install green walls that make international headlines.	6
Clean and green. Safe wildlife crossings for our remaining koalas and wallabies. Rich, diverse and healthy bushland.	4
Support our environmental volunteers, that save councils millions of dollars every year working to maintain our bushland and beaches.	4
Increase the number of green spaces and bike lanes (protected bike lines where possible) and ensure future planning maximises walkability. Sustainability should be a mandatory consideration in all future buildings. Introduce minimum green space requirements in planning permits to encourage innovative eco design. This will not only have environmental benefits, but also make Frankston City a more attractive place to live and benefit people's health (i.e. by increasing people's exposure to nature and facilitating an increase in incidental physical activity).	4
Stricter penalties need to be enforced upon those who litter and more attention needs to be given to the cleanliness and health of Frankston's parks, beaches and surrounds. As a seaside community, the beaches here should be something the community can take pride in.	3
Hire more people to look after our parks and reserves.	3
Follow the footsteps of Moreland, Randwick and Sydney councils and #Divest from fossil fuels https://www.theguardian.com/environment/2016/sep/06/city-of-sydney-council-divest-fossil-fuels-regardless-election-result	2
Be the first Council to ban the release of balloons #litter #saveourbeaches #wildlife	2
Regularise weekly domestic (home) rubbish collection times so that they vary by LESS than half an hour from week to week. At present collection times can vary by 3-4 hours. This results in missed rubbish collection. Please don't avoid the issue by insisting that householders have the rubbish out the night before.	2
Be the first council to go Palm Oil Free	1
I would like to see hard rubbish collections twice a year OR one set hard rubbish collection and one where a resident can call Council and a pickup and removal can be organised.	1

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<p>The way we are all living is not sustainable long term. We need to be thinking about our children and our children's children and setting a good example for them in how we live.</p> <p>The hard rubbish program is a temporary thing and doesn't encourage people to recycle, instead it encourages them to throw away anything they don't use.</p> <p>We need more programs and school educational activities where it educates children into recycling, however, I think it's the adults who need educating more about recycling, in what to recycle and what not to recycle. There's ways too much wastage as it is in this world. I've worked in restaurants and supermarkets have seen all of the good food that gets thrown away in the trash, where it could be going to food banks and organisations that support homelessness.</p> <p>Also, composting food scraps is something we all should be doing. This reduces waste greatly.</p> <p>People need to buy wisely when making purchases and ask themselves, do they really need it, as in another few years down the track it most likely will end up at the local tip or put out with hard rubbish.</p>	
<p>Reduce litter by (a) preventing it, (b) educating the community about its impacts and where it ends up, and (c) greater enforcement of litter laws. Prevention should include reducing the use and distribution of single-use/ disposable plastics (e.g. plastic bags, straws and disposable drink bottles and coffee cups), including at events. This is because plastic takes a long time to break down, is a particularly abundant source of litter, and pollutes our waterways. In addition to this work, Council should advocate to the Victorian Government for a Victoria-wide ban on plastic bags and for a container deposit scheme.</p>	
<p>I think Frankston has potential to be a world class city. However, we fall short in a few areas. One which pains me is that too many property owners fail to maintain their homes. Meter tall grass, rubbish in the yards, peeling paint on buildings, fences falling down, gutters falling off, general lack of maintenance. These conditions result in lower property values for all of us. To make matters worse, I believe that Frankston has/is becoming a city of rental properties rather than one of "owner occupied" homes. Absentee landlords and tenants who don't do maintenance compounds the problem. Existing laws which require that our properties should be maintained should be better enforced. I have lived in communities which initiated programs to send violation notices to those who did not maintain their properties. It can be done and done well.</p>	

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SAFETY

IDEA	VOTES
Reduce speed limit along Nepean Hwy at Frankston Foreshore Beach to 40km/h. This could be just weekends at daytime, or summer periods etc. This would make it safer for traffic making U-turns to get to the beach, people reverse parking along side the road and pedestrians crossing at the Liddesdale Ave end.	7
Lighting in Monterey Reserve, or security guards to make the area safer.	

HISTORY, ART & CULTURE

IDEA	VOTES
Following the most recent destruction of yet another Frankston landmark (the 1925 built Presbyterian Church on Davey Street) it has become evident that a movement has built up momentum once again within the community in regards to preservation and conservation of what remains of “old Frankston”™ The need for a body of like-minded people, professionals, pre-existing groups and organisations to work alongside one another to preserve what remains for future generations. Involvement with community opinion, consultation with residents wanting a say in the future conservation of Frankston™s historic landmarks, may that be structures, trees and any other historically significant landmark. Documentation of buildings with a historic and/or social and cultural importance needs to happen. Residents are wishing for transparency in all future developments and disappearance of Frankston™s heritage. Let the people have a say!!	109
More support is needed for LOCAL LIVE MUSIC. There needs to be more incentives put in place for venues and pubs to put on local acts/bands more regularly. And not just for acts to do covers, but for them to showcase their own original songs.	23

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<p>Also, there are plenty of local halls that are associated with the Frankston City Council -that could easily be let out for local bands to put on gigs. This idea could work well on off-peak days like Sunday afternoons, instead of the venues remaining empty.</p>	
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MISC

IDEA	VOTES
<p>Continue to actively collaborate and advocate to ensure community need is met with regard to:</p> <ul style="list-style-type: none"> - Public transport - Safety (both public and private) - Housing - Green space - Local employment opportunities - Local education and training opportunities - Young people (particularly those disconnected from employment and education) - Diversity - Social inclusion 	2
<p>The council website should have maximum output for minimal input. People don't know what council do, so they don't know what to look for</p>	1
<p>My idea is for the council to not waste money on items that they can get a lot cheaper or a little common sense when planting flammable trees (Eucalyptus trees or Tea trees) under Power lines in Frankston North. Not to mention the threat of catching Fire but the cost of having to pay someone to prune them every year which by the way needs to be looked at before we get anymore hot weather!!!!!! I would like, as a rate payer that you don't waste money on seats that cost \$14,000. The seats could not have possibly cost that amount if they did then someone has to be the biggest idiot known. The seats are already looking very worn the wood needs to be painted and they have only been there a year. Please if you want ideas for Frankston put some responsible people in council.</p>	1
<p>In my opinion, FCC made a huge mistake in 2005 when they agreed to change from 7 Wards of 1 Councillor & 10,000 voters each, to 3 Wards of 3 Councillors & 30,000 voters each. This change produced several problems:</p> <ol style="list-style-type: none"> 1. Less accountability 2. Confusion over which Councillor residents should contact 3. Less guarantee that all Councillors in a Ward would share the load equally 	

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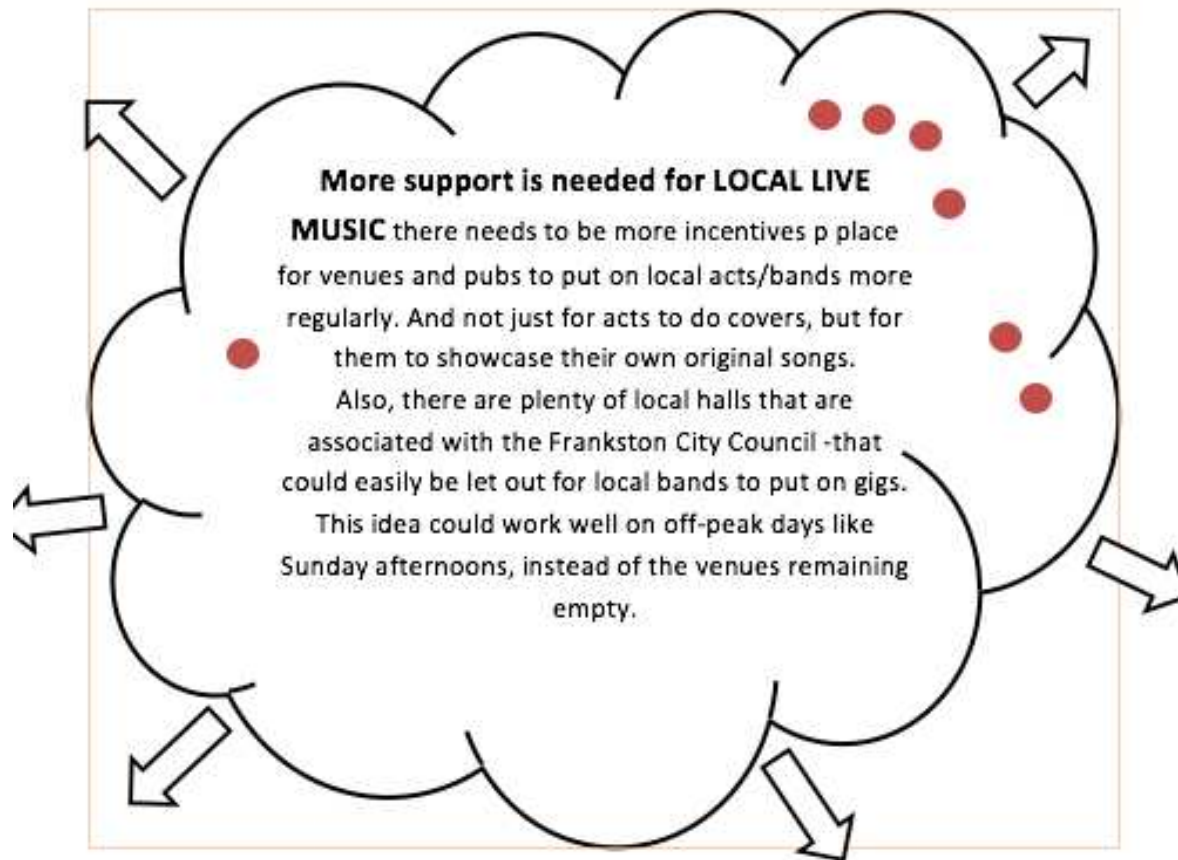
<p>4. A much larger ward for Candidates to canvass at election time</p> <p>5. Change from Preferential to Proportional voting</p> <p>There must be some way of reverting this arrangement.</p> <p>I expect that such a change would require majority Councillor support to lobby State Govt and VEC to return to the 7 previous Wards (or 9 new Wards since we now have 9 Councillors).</p> <p>In addition, it should be a requirement of a Candidate to live within or very close to the Ward for which they are standing and that they state this in their VEC Candidate Statement. It is hard to imagine that a representative could intimately know and represent residents if they didn't live in, or very close to, the area they represent.</p>	
<p>This idea is to harness the "Power of One". Where everyone has rights and responsibilities.</p>	

Appendix 4 – Graffiti wall – support for other ideas identified through online forum

At the Think Big community conference event, a 'graffiti wall' was set up at the back of the room, which allowed residents that had not participated in the online forum, or had additional thoughts on the day, to contribute further ideas and comment on existing ones. They were also provided with dots so they could prioritise the top ideas they supported.

Below is a direct representation of the 'Graffiti Wall', with the red dots indicating how the community prioritised the ideas raised.

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Large park in Frankston such as Rosedale grove and Maberley or would be a good location for a dog

More dog friendly areas that are appropriately signed and are safe for dogs - fenced areas so that dogs are kept safe from those that do not want to be near them. Also a dog friendly beach where dogs are able to be off leash at all times of year and are able to swim

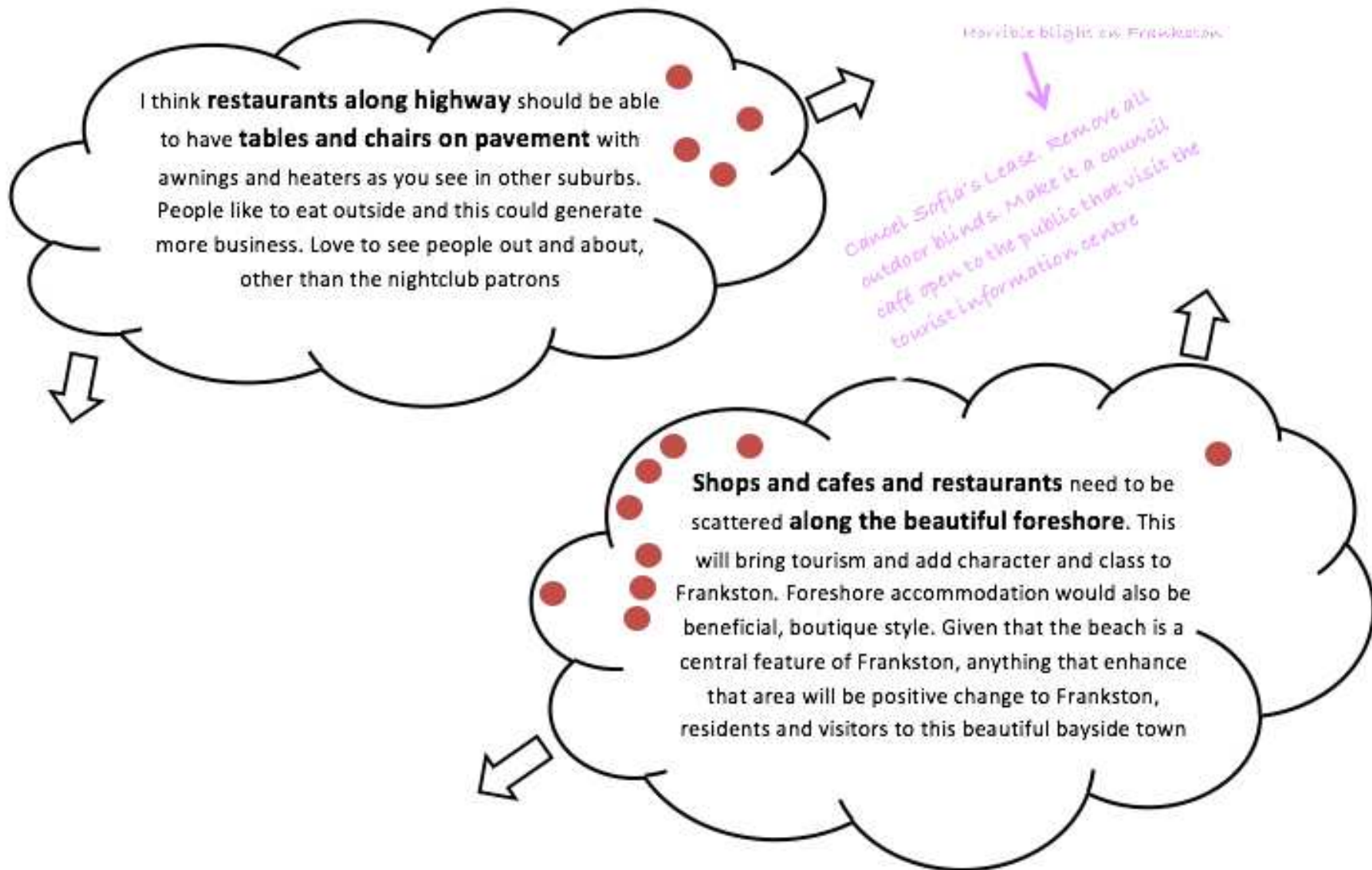
"Doggie Bags" at every entrance - next to L. Rubbish bin help owners "pick up" after their dogs

Healthy Outdoor Activity

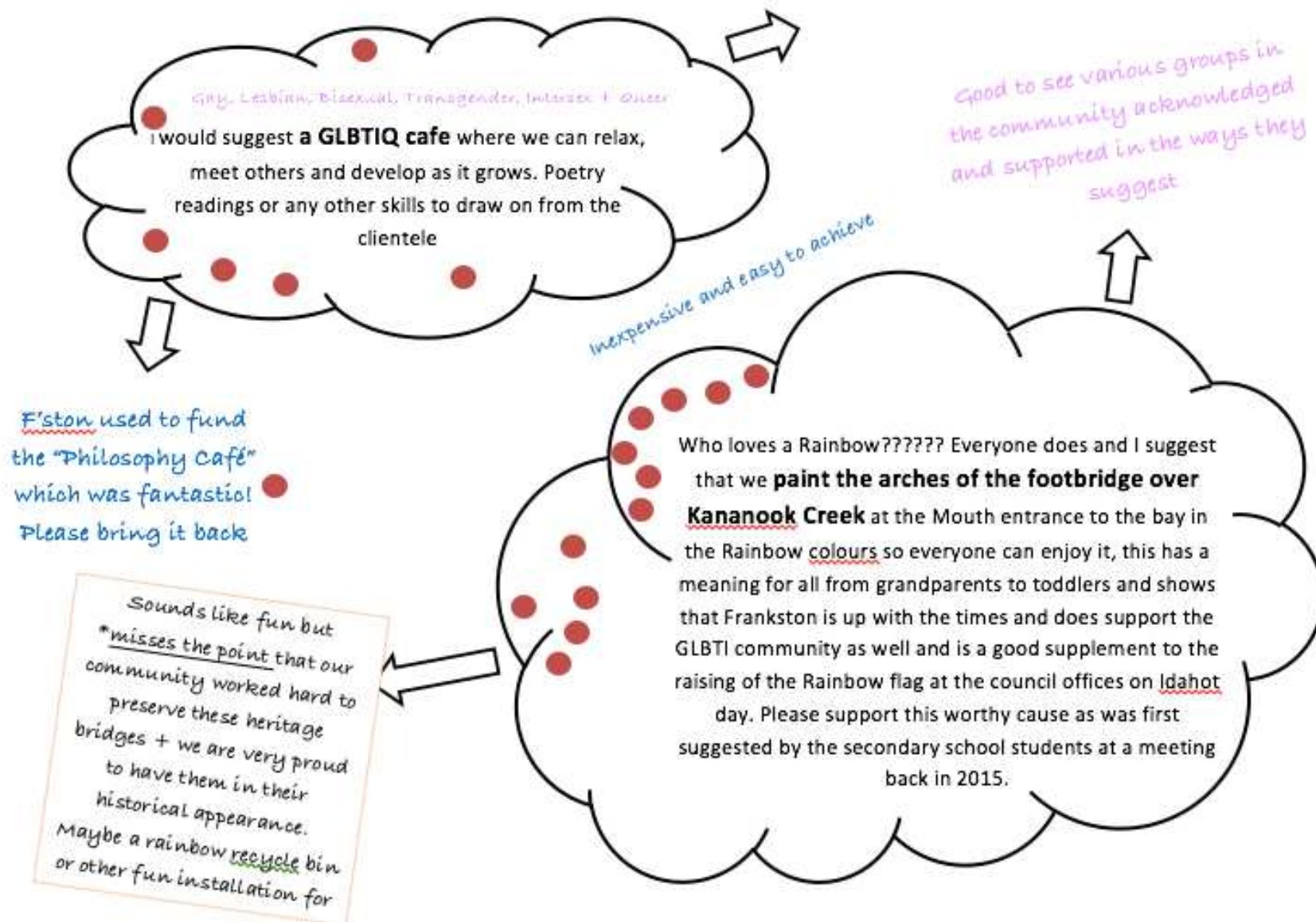
A fenced dog park, with proper dog disposal areas. Would be great for people to come together and bring their dogs

A properly fenced in dog park, like in Mount Eliza. Builds a great community feel with people interacting and meeting from all walks of life

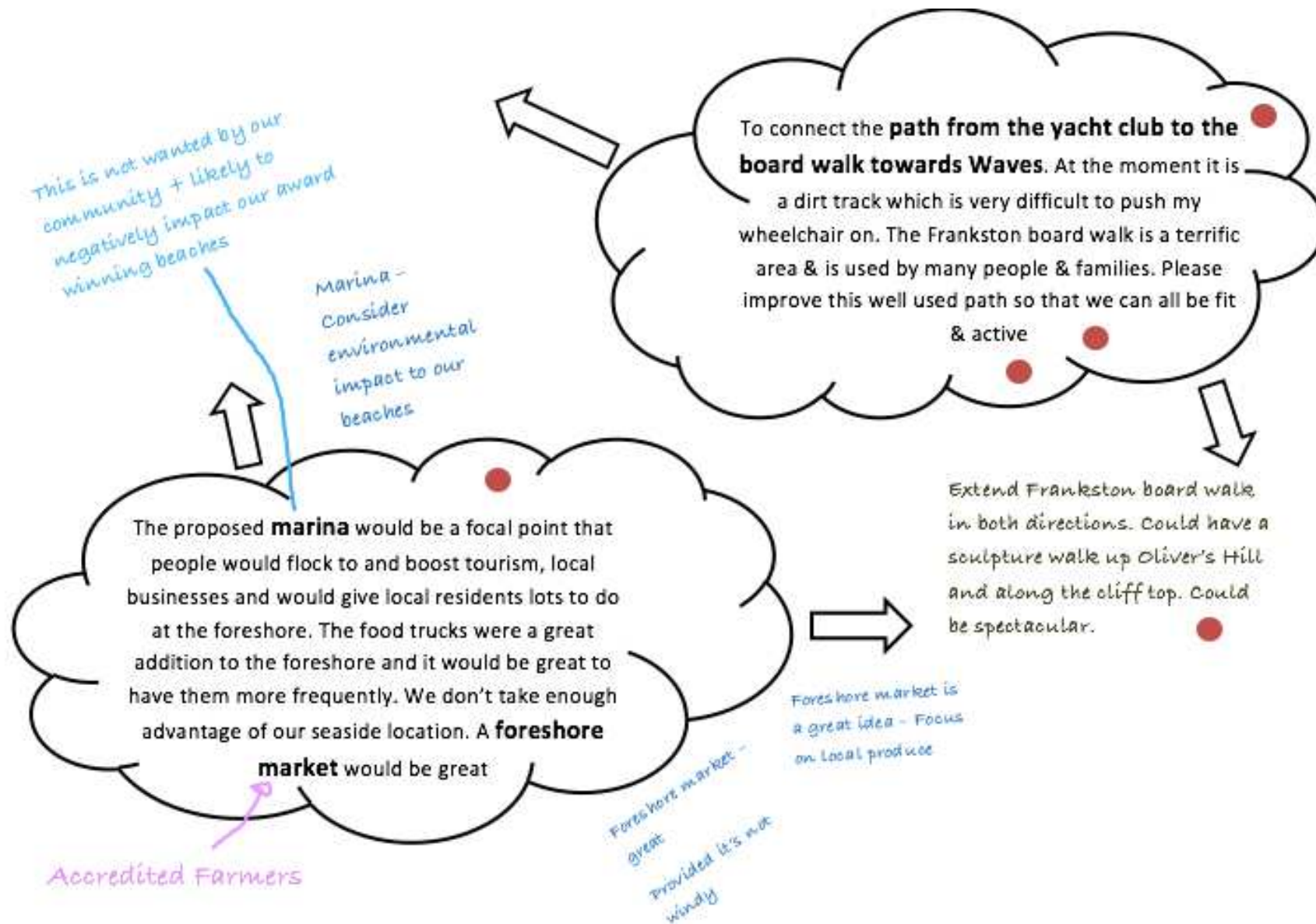
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Net zero carbon emissions in all council owned buildings/facilities by

Extend existing bike path along stony point line so that there was a bike path between Baxter & Somerville. Can currently ride safely from Frankston to Baxter but path ends at Baxter. Picks up again in Somerville & runs all the way to Hastings

I would like to see Frankston *SHINE*

Planning for our future, **long-term challenges like climate change, increasing population and how we can be more sustainable**, such as more green and efficient buildings, great public transport with connected walking and bicycle paths, incentives for businesses and local jobs creation, solar on roofs and rainwater tanks, affordable housing, diverse open spaces for people as well for our local wildlife

Increase the number of **green spaces and bike lanes** (protected bike lanes where possible) and ensure future planning maximises walkability. Sustainability should be a mandatory consideration in all future buildings. Introduce **minimum green space requirements in planning permits** to encourage innovative eco design. This will not only have environmental benefits, but also make Frankston City a more attractive place to live and benefit people's health (i.e. by increasing people's exposure to nature and facilitating an increase in incidental physical activity)

§ Building

All Public Housing should have Solar Panels Rainwater Tanks.

Green roofs to reduce urban heat island and net CO₂ emissions and heating/cooling costs

Protect Green Wedge Land from INAPPROPRIATE DEVELOPMENT

Investigate - burning waste -> Energy

Create employment in renewable energy





PUBLIC TRANSPORT
PARKING, ECONOMIC DEVELOPMENT
JOB CREATION

