

Power Outages - Important Contacts

Record all the contact telephone numbers you need during a power outage in the list below and keep this somewhere safe and accessible.

Contact	When	Telephone Number
Faults and Emergencies number on your electricity bill (your local electricity distributor)	To report a power outage	Add number
Frankston City Council	For information on emergency services available in your area, particularly if you are elderly, disabled or need special help	1300 322 322
Your electricity retail company	To report special needs if you require uninterrupted power. Make sure they have your up-to-date contact details.	Add Number
SES	For storm and flood emergency assistance	132 500
VICSES Flood and Storm Information Line	For general information on storms and floods	1300 VIC SES or 1300 842 737
Emergency Services	For life threatening emergencies	000
Department of Human Services	For information on food safety	1300 650 172