



**Desktop Services Team Leader (Permanent Full Time)  
Circa \$61K Plus Super**

An outstanding opportunity has arisen for an experienced and customer focused IT professional to lead the desktop services team at Frankston City Council.

This hands-on role is responsible for the coordination and delivery of IT Helpdesk Services and will make a difference by streamlining and implementing processes to support the delivery of appropriate solutions and outstanding customer service.

You will have relevant IT qualifications; extensive experience in desktop support; proven ability to supervise and motivate staff as well as the ability to implement process improvements. Outstanding customer service, organisational and communication skills are a given and a thorough understanding of ITIL would be an advantage.

A position description is available at [www.frankston.vic.gov.au](http://www.frankston.vic.gov.au)

**Employer of Choice**